

**STATE OF NEW HAMPSHIRE  
PUBLIC UTILITIES COMMISSION**

**DE 23-047**

**TOWN OF HARRISVILLE**

**Complaint by the Town of Harrisville Against Public Service Company of New  
Hampshire d/b/a Eversource Energy**

**Notice of Complaint and Initial Procedural Order**

**ORDER NO. 26,801**

**April 13, 2023**

Pursuant to N.H. Admin. R. Puc 2205.12, the Commission provides notice to the Public Service Company of New Hampshire d/b/a Eversource Energy (Eversource) of the above captioned complaint by the Town of Harrisville (Harrisville). The Commission directs Eversource to provide a written answer to the complaint within 10 days. Within 5 days of its receipt of Eversource's written answer, Harrisville must notify the Commission if it is not satisfied with Eversource's response.

**I. Complaint Process**

Pursuant to Puc 2205.12 the Commission shall hear and decide complaints regarding a community power aggregation program or utility's compliance with the requirements of RSA 53-E and the Puc 2200 rules. Such complaints shall be treated as Puc 204 complaint proceedings. Pursuant to Puc 204.02(b), upon receiving a complaint, the Commission shall forward a copy of any complaint it has jurisdiction over to the entity complained of, along with a direction to answer the complaint in writing by a date certain, or 10 days from the date the complaint is received by the utility.


On April 4, 2023, the Commission received a complaint from the Chair of the Select Board of Harrisville. Harrisville is authorized to operate a Community Electric

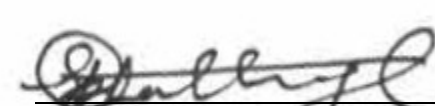
Aggregation Program pursuant to the terms of the Commission's order approving Harrisville's Amended Community Power Electric Aggregation Plan. See Order No. 26,770 (February 6, 2023) issued in Docket No. DE 21-141. Harrisville's complaint is appended to this notice.

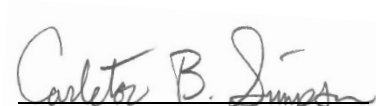
The Commission directs Eversource to respond in writing to this complaint no later than 10 days from the date it receives it, with a copy of its written answer furnished to the complainant as well as the Commission. Eversource's response shall include a description of all steps taken to resolve the complaint and whether it disputes the complaint. See Puc 204.02(c) and 204.03(a)(2).

Following the receipt of Eversource's written response, Harrisville shall notify the Commission within five business days whether it is satisfied with Eversource's response. Puc 204.04(a). If Harrisville is not satisfied, the Commission will issue a subsequent order. Puc 204.04(b) and Puc 204.05.

**SO ORDERED** by order of the Public Utilities Commission of New Hampshire this thirteenth day of April 2023.

  
Daniel C. Goldner  
Chairman

  
Pradip K. Chattopadhyay  
Commissioner

  
Carleton B. Simpson  
Commissioner

**From:** Andrew Maneval <[AM@amaneval.com](mailto:AM@amaneval.com)>  
**Sent:** Monday, April 3, 2023 5:47 PM  
**To:** PUC: <[puc@puc.nh.gov](mailto:puc@puc.nh.gov)>  
**Cc:** Kreis, Donald <[Donald.M.Kreis@oca.nh.gov](mailto:Donald.M.Kreis@oca.nh.gov)>  
**Subject:** Net Metering

**EXTERNAL: Do not open attachments or click on links unless you recognize and trust the sender.**

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I am the Chair of the Select Board in Harrisville, NH. We have adopted and are launching a Community Power plan here in town. Eversource is **blatantly violating** its **legal requirements** to provide information to the Community Power Coalition of NH which is needed to provide value to our net metering customers who produce extra power (over what they consume) on a monthly basis. This is deeply embarrassing to our town, to the Public Utilities Commission, the Dept. of Energy, and to Gov. Sununu. **Especially** embarrassing to the PUC, who is supposed to be overseeing the utilities' observance of the law. Eversource should be heavily fined for every day it is in violation of its legal obligations in this respect; fines for each affected town.

Please confirm that you will address this serious problem. We have started the launch in Harrisville, so this violation of law is already adversely impacting us every day. If the PUC cannot handle Eversource, then perhaps the engagement of others will be necessary to compel it to obey the law.

Thank you very much for your anticipated assistance.

Very truly yours,

Andrew Maneval

Tel.: (603) 827-3151

E-Mail: [AM@amaneval.com](mailto:AM@amaneval.com)

P.s., I have also sent complaints to the DOE and to Gov. Sununu.

# Service List - Docket Related

Docket#: 23-047

Printed: 4/13/2023

Email Addresses

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