

**STATE OF NEW HAMPSHIRE  
PUBLIC UTILITIES COMMISSION**

**DE 08-006**

**PUBLIC SERVICE COMPANY OF NEW HAMPSHIRE**

**Tariff Filing to Establish Loss of Service Investigation Charges**

**Order Suspending Tariff Pages**

**ORDER NO. 24,822**

**February 15, 2008**

On January 18, 2008, Public Service Company of New Hampshire (PSNH) filed proposed tariff pages to establish new charges to reimburse it for expenses incurred to investigate, at a customer's request, certain occurrences of loss of electric service. This charge would apply only when the result of an investigation shows that the loss of electric service was attributable to the customer's, as opposed to PSNH's, equipment. According to the petition, since 1998 PSNH has been charging for such investigations at a rate of \$80.00 for investigations conducted within normal business hours and \$105.00 for investigations performed outside of normal business hours. PSNH said that it had not previously requested Commission approval for the existing charges on the theory that the charges were not strictly for utility service.

PSNH stated that it conducted an analysis of the costs associated with loss of service investigations performed during 2006 for its residential and small commercial customers. Based on that analysis, PSNH has proposed charges of \$125.00 for investigations conducted within normal work hours and \$250.00 for investigations performed outside of normal work hours. Based on the number of investigations performed during 2006, PSNH estimated that the proposed changes will increase its revenues from \$33,145.00 to \$68,375.00, an increase of

\$35,230.00, with such additional revenue serving to reduce PSNH's revenue requirements in its next rate case.

On February 6, 2008, Staff filed a memorandum advising the Commission that it was in the process of reviewing the filing and conducting discovery. Staff recommended that the tariff pages be suspended to allow for a thorough review of PSNH's filing. Pursuant to RSA 378:6, I (b), we find it reasonable to suspend the tariff pages to allow Staff to complete its investigation.

**Based upon the foregoing, it is hereby**

**ORDERED**, that Public Service Company of New Hampshire's proposed tariff pages 1<sup>st</sup> Revised Page 2, Original Page 22-A, 2<sup>nd</sup> Revised Page 23 and 1<sup>st</sup> Revised Page 24 are hereby suspended.

By order of the Public Utilities Commission of New Hampshire this fifteenth day of February, 2008.

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Thomas B. Getz  
Chairman

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Graham J. Morrison  
Commissioner

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Clifton C. Below  
Commissioner

Attested by:

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Debra A. Howland  
Executive Director & Secretary