

STATE OF NEW HAMPSHIRE
before the
PUBLIC UTILITIES COMMISSION

Public Service Company of New Hampshire d/b/a Eversource Energy
Request for Change in Distribution Rates
Docket No. DE 24-070

Petition for Intervention of
Mary Ellen O'Brien Kramer

Petitioner, Mary Ellen O'Brien Kramer, moves for leave to intervene in this proceeding pursuant to N.H. Admin. Rules Puc 203.17 and RSA 541-A:32, and states as follows:

1. Ms. O'Brien Kramer lives in Londonderry, New Hampshire and is a residential customer of Public Service Company of New Hampshire d/b/a Eversource Energy.
2. Petitioner is currently enrolled in Eversource's New Start Program.
3. The rights, duties, privileges, and other substantial interests of the Petitioner will be affected by this proceeding. Ms. O'Brien Kramer is on a fixed income of Social Security Retirement benefits. She is concerned about the bill impact on her and other low income customers who tend to experience higher energy burdens compared to non-low income customers. Even though low income customers tend to use less energy and spend less on energy overall, they spend a larger proportion of their income on energy than non-low income customers. These high energy burdens can result in low income individuals and families having to choose between paying their utility bills and affording other basic necessities.
4. Given increases to the cost of living, such as rent, food, and healthcare, Ms. O'Brien Kramer has struggled to afford her utility service even though she has a medical need for service. Thankfully, she was able to enroll in the New Start Program so that she can afford her monthly bill payments and pay down her arrears. Ms. O'Brien Kramer is intervening in this case to make

sure that she and other customers can continue to access this important program in order to maintain service.

5. Petitioner seeks the status of full party intervenor in this proceeding.

6. Petitioner is represented by New Hampshire Legal Assistance in this proceeding. New Hampshire Legal Assistance has represented low income individuals and organizations before this Commission in numerous electric, gas, and telecommunication proceedings.

7. The granting of this petition will not impair the prompt and orderly conduct of this proceeding, will not result in delay, and will not prejudice the interest of any party.

8. The interests of justice will be promoted by allowing the intervention of Ms. O'Brien Kramer in this proceeding.

Wherefore, Petitioner requests that the Commission grant her request for leave to intervene as a full party intervenor in this proceeding and for such other relief as may be just.

Respectfully submitted,
Mary Ellen O'Brien Kramer

By Her Attorney
New Hampshire Legal Assistance

7/12/2024
Date

/s/Raymond Burke
Raymond Burke
Stephen Tower
117 North State Street
Concord, NH 03301
Phone No. (603) 206-2214
Email: rburke@nhla.org
Email: stower@nhla.org

Certification of Service

I hereby certify that on this date a copy of this petition was filed electronically with the Commission, and a copy was sent electronically to the service list in Docket No. DE 24-070 consistent with the secretarial letter of March 17, 2020 and the Commission's Commencement of Adjudicative Proceeding, Order No. 27,029 dated June 28, 2024.

New Hampshire Legal Assistance

7/12/2024
Date

/s/ Raymond Burke
Raymond Burke
Attorney for Mary Ellen O'Brien Kramer