

TAB 7

Customer Notices

Puc 1604.02(a)(5) and Puc 1203.02(c) and (d)

As noted in Mr. Donald Ware's testimony at page 64, the Companies will be submitting these draft Customer Notices to the Department of Energy's Consumer Assistance division for its review prior to mailing to the PWW, PEU, and PAC customers.

Rate Filing Notification
PENNICHUCK WATER WORKS, INC.
Non Core – Pittsfield Aqueduct Company, Pittsfield, NH

Pennichuck Water Works, Inc. (PWW) has filed rate schedules with the New Hampshire Public Utilities Commission (Commission) to change rates for all of its customer classes, including General Metered (GM), Non-Metered, Municipal, and Private Fire Services, and portions of special contracts as well as for all the customers of Pennichuck East Utility, Inc. (PEU) and the Pittsfield Aqueduct Company, Inc. (PAC). A companion petition to merge PEU and PAC into PWW is also being filed. PWW seeks an overall permanent increase of 9.95%, although the rate changes to each individual rate class will differ. The proposed rates will be the same for all customers regardless of community except in two customer classes, the GM Volumetric rate and the public fire protection rates. There will be two volumetric rates, one for Core customers and one for Non Core customers. A Core customer gets their water supply directly from the Nashua Water Treatment Plant. A Non Core customer gets their water supply from a source other than the Nashua Water Treatment Plant. You are receiving this notice as a Non Core – Pittsfield Aqueduct Company customer.

PWW seeks this consolidated rate change based on increased operating expenses as well as investment in its plant and treatment systems to ensure continued compliance with the Safe Drinking Water Act. The rate change for your customer class would result in a change to the average single family residential bill as follows:

Average PAC Residential Monthly Bill				
Based on Average Monthly Usage of 5.38 CCF (100 Cubic Feet)				
	Customer Charge Based on 5/8" meter	Volumetric Charge per CCF	Volumetric Charge	Total Monthly
Current Rates	\$25.82	\$6.83	\$36.75	\$62.57
Proposed Permanent Rate	\$29.02	\$6.32	\$34.03	\$63.05
* Please note that the average consumption is based on single family residential 5/8" metered customers average 5 year annual usage divided by 12.				

The Commission will issue an order scheduling a Pre-Hearing Conference to be held via WebEx. When the order is issued, the Company will post it at www.pennichuck.com and publish the order in area newspaper(s). At the Pre-hearing Conference, the Commission will hear preliminary statements from PWW and other parties and will consider requests for formal intervener status.

The Pre-Hearing Conference is open to the public. Customers and other interested parties are invited to attend the hearing and comment on PWW's request. Those unable to attend the Pre-Hearing may submit written comments to the New Hampshire Public Utilities Commission at 21 South Fruit Street, Suite 10, Concord NH 03301 or via e-mail at puc@puc.nh.gov Tel: (603) 271-2431 Fax: (603) 271-3878.

**For more information please reference the
enclosed information sheet or call
Pennichuck at 1-800-553-5191**

**Rate Filing Notification
 PENNICHUCK WATER WORKS, INC.
 Non Core – Pennichuck East Utility**

Pennichuck Water Works, Inc. (PWW) has filed rate schedules with the New Hampshire Public Utilities Commission (Commission) to change rates for all of its customer classes, including General Metered (GM), Non-Metered, Municipal, and Private Fire Services, and portions of special contracts as well as for all the customers of Pennichuck East Utility, Inc. (PEU) and the Pittsfield Aqueduct Company, Inc. (PAC). A companion petition to merge PEU and PAC into PWW is also being filed. PWW seeks an overall permanent increase of 9.95%, although the rate changes to each individual rate class will differ. The proposed rates will be the same for all customers regardless of community except in two customer classes, the GM Volumetric rate and the public fire protection rates. There will be two volumetric rates, one for Core customers and one for Non Core customers. A Core customer gets their water supply directly from the Nashua Water Treatment Plant. A Non Core customer gets their water supply from a source other than the Nashua Water Treatment Plant. You are receiving this notice as a Non Core – PEU customer living in Windham, Raymond, Lee, Exeter, Atkinson, Chester, Derry, Hooksett, Pelham, Plaistow, Sandown, Tilton, Weare or Bow, NH.

PWW seeks this consolidated rate change based on increased operating expenses as well as investment in its plant and treatment systems to ensure continued compliance with the Safe Drinking Water Act. The rate change for your customer class would result in a change to the average single family residential bill as follows:

Average PEU Residential Monthly Bill Based on Average Monthly Usage of 6.79 CCF (100 Cubic Feet)				
	Customer Charge Based on 5/8" meter	Volumetric Charge per CCF	Volumetric Charge	Total Monthly
Current Rates	\$22.56	\$9.50	\$64.51	\$87.07
Proposed Permanent Rate	\$29.02	\$6.32	\$42.96	\$71.97
* Please note that the average consumption is based on single family residential 5/8" metered customers average 5 year annual usage divided by 12.				

The Commission will issue an order scheduling a Pre-Hearing Conference to be held via WebEx. When the order is issued, the Company will post it at www.pennichuck.com and publish the order in area newspaper(s). At the Pre-hearing Conference, the Commission will hear preliminary statements from PEU and other parties, and will consider requests for formal intervenor status.

The Pre-Hearing Conference is open to the public. Customers and other interested parties are invited to attend the hearing and comment on PEU’s request. Those unable to attend the Pre-Hearing may submit written comments to the New Hampshire Public Utilities Commission at 21 South Fruit Street, Suite 10, Concord NH 03301 or via e-mail at puc@puc.nh.gov Tel: (603) 271-2431 Fax: (603) 271-3878.

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Rate Filing Notification
PENNICHUCK WATER WORKS, INC.
Non Core – Birch Hill, North Conway, NH

Pennichuck Water Works, Inc. (PWW) has filed rate schedules with the New Hampshire Public Utilities Commission (Commission) to change rates for all of its customer classes, including General Metered (GM), Non-Metered, Municipal, and Private Fire Services, and portions of special contracts as well as for all the customers of Pennichuck East Utility, Inc. (PEU) and the Pittsfield Aqueduct Company, Inc. (PAC). A companion petition to merge PEU and PAC into PWW is also being filed. PWW seeks an overall permanent increase of 9.95%, although the rate changes to each individual rate class will differ. The proposed rates will be the same for all customers regardless of community except in two customer classes, the GM Volumetric rate and the public fire protection rates. There will be two volumetric rates, one for Core customers and one for Non Core customers. A Core customer gets their water supply directly from the Nashua Water Treatment Plant. A Non Core customer gets their water supply from a source other than the Nashua Water Treatment Plant. You are receiving this notice as a Non Core – Birch Hill Customer living in Conway, NH.

PWW seeks this consolidated rate change based on increased operating expenses as well as investment in its plant and treatment systems to ensure continued compliance with the Safe Drinking Water Act. The rate change for your customer class would result in a change to the average single family residential bill as follows:

Average Birch Hill Residential Monthly Bill					
Based on Average Monthly Usage of 3.48 CCF (100 Cubic Feet)					
	Customer Charge Based on 5/8" meter	Volumetric Charge per CCF	Volumetric Charge	Capital Recovery Surcharge	Total Monthly
Current Rates	\$22.56	\$9.50	\$33.06	\$12.69	\$68.31
Proposed Permanent Rate	\$29.02	\$6.32	\$22.02	\$ 0.00	\$51.04
* Please note that the average consumption is based on single family residential 5/8" metered customers average 5 year annual usage divided by 12.					

The Commission will issue an order scheduling a Pre-Hearing Conference to be held via WebEx. When the order is issued, the Company will post it at www.pennichuck.com and publish the order in area newspaper(s). At the Pre-hearing Conference, the Commission will hear preliminary statements from PEU and other parties, and will consider requests for formal intervenor status.

The Pre-Hearing Conference is open to the public. Customers and other interested parties are invited to attend the hearing and comment on PWW's request. Those unable to attend the Pre-Hearing may submit written comments to the New Hampshire Public Utilities Commission at 21 South Fruit Street, Suite 10, Concord NH 03301 or via e-mail at puc@puc.nh.gov Tel: (603) 271-2431 Fax: (603) 271-3878.

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**Rate Filing Notification
 PENNICHUCK WATER WORKS, INC.
 Core - Litchfield Core/R&B**

Pennichuck Water Works, Inc. (PWW) has filed rate schedules with the New Hampshire Public Utilities Commission (Commission) to change rates for all of its customer classes, including General Metered (GM), Non-Metered, Municipal, and Private Fire Services, and portions of special contracts as well as for all the customers of Pennichuck East Utility, Inc. (PEU) and the Pittsfield Aqueduct Company, Inc. (PAC). A companion petition to merge PEU and PAC into PWW is also being filed. PWW seeks an overall permanent increase of 9.95%, although the rate changes to each individual rate class will differ. The proposed rates will be the same for all customers regardless of community except in two customer classes, the GM Volumetric rate and the public fire protection rates. There will be two volumetric rates, one for Core customers and one for Non Core customers. A Core customer gets their water supply directly from the Nashua Water Treatment Plant. A Non Core customer gets their water supply from a source other than the Nashua Water Treatment Plant. You are receiving this notice as a Core – Litchfield Core/R&B Customer living in the Litchfield Core water system or the R&B subdivision in Londonderry.

PWW seeks this consolidated rate change based on increased operating expenses as well as investment in its plant and treatment systems to ensure continued compliance with the Safe Drinking Water Act. The rate change for your customer class would result in a change to the average single family residential bill as follows:

Average Core Litchfield Core/R&B Residential Monthly Bill Based on Average Monthly Usage of 6.48 CCF (100 Cubic Feet)				
	Customer Charge Based on 5/8" meter	Volumetric Charge per CCF	Volumetric Charge	Total Monthly
Current Rates	\$22.56	\$9.50	\$61.56	\$84.12
Proposed Permanent Rate	\$29.02	\$5.27	\$34.16	\$63.18
* Please note that the average consumption is based on single family residential 5/8" metered customers average 5 year annual usage divided by 12.				

The Commission will issue an order scheduling a Pre-Hearing Conference to be held via WebEx. When the order is issued, the Company will post it at www.pennichuck.com and publish the order in area newspaper(s). At the Pre-hearing Conference, the Commission will hear preliminary statements from any of its customers and other parties, and will consider requests for formal intervener status.

The Pre-Hearing Conference is open to the public. Customers and other interested parties are invited to attend the hearing and comment on PWW’s request. Those unable to attend the Pre-Hearing may submit written comments to the New Hampshire Public Utilities Commission at 21 South Fruit Street, Suite 10, Concord NH 03301 or via e-mail at puc@puc.nh.gov Tel: (603) 271-2431 Fax: (603) 271-3878.

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**Rate Filing Notification
 PENNICHUCK WATER WORKS, INC.
 Non Core – Locke Lake, Barnstead, NH**

Pennichuck Water Works, Inc. (PWW) has filed rate schedules with the New Hampshire Public Utilities Commission (Commission) to change rates for all of its customer classes, including General Metered (GM), Non-Metered, Municipal, and Private Fire Services, and portions of special contracts as well as for all the customers of Pennichuck East Utility, Inc. (PEU) and the Pittsfield Aqueduct Company, Inc. (PAC). A companion petition to merge PEU and PAC into PWW is also being filed. PWW seeks an overall permanent increase of 9.95%, although the rate changes to each individual rate class will differ. The proposed rates will be the same for all customers regardless of community except in two customer classes, the GM Volumetric rate and the public fire protection rates. There will be two volumetric rates, one for Core customers and one for Non Core customers. A Core customer gets their water supply directly from the Nashua Water Treatment Plant. A Non Core customer gets their water supply from a source other than the Nashua Water Treatment Plant. You are receiving this notice as a Non Core – Locke Lake customer living in Barnstead, NH.

PWW seeks this consolidated rate change based on increased operating expenses as well as investment in its plant and treatment systems to ensure continued compliance with the Safe Drinking Water Act. The rate change for your customer class would result in a change to the average single family residential bill as follows:

Average Non Core Locke Lake Monthly Bill Based on Average Monthly Usage of 3.48 CCF (100 Cubic Feet)					
	Customer Charge Based on 5/8" meter	Volumetric Charge per CCF	Volumetric Charge	Capital Recovery Surcharge	Total Monthly
Current Rates	\$22.56	\$9.50	\$33.06	\$12.58	\$65.98
Proposed Permanent Rate	\$29.02	\$6.32	\$22.02	\$ 0.00	\$51.04

* Please note that the average consumption is based on single family residential 5/8" metered customers average 5 year annual usage divided by 12

The Commission will issue an order scheduling a Pre-Hearing Conference to be held via WebEx. When the order is issued, the Company will post it at www.pennichuck.com and publish the order in area newspaper(s). At the Pre-hearing Conference, the Commission will hear preliminary statements from PEU and other parties, and will consider requests for formal intervenor status.

The Pre-Hearing Conference is open to the public. Customers and other interested parties are invited to attend the hearing and comment on PWW’s request. Those unable to attend the Pre-Hearing may submit written comments to the New Hampshire Public Utilities Commission at 21 South Fruit Street, Suite 10, Concord NH 03301 or via e-mail at puc@puc.nh.gov Tel: (603) 271-2431 Fax: (603) 271-3878.

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**Rate Filing Notification
 PENNICHUCK WATER WORKS, INC.
 Non Core – Sunrise Estates, Middleton, NH**

Pennichuck Water Works, Inc. (PWW) has filed rate schedules with the New Hampshire Public Utilities Commission (Commission) to change rates for all of its customer classes, including General Metered (GM), Non-Metered, Municipal, and Private Fire Services, and portions of special contracts as well as for all the customers of Pennichuck East Utility, Inc. (PEU) and the Pittsfield Aqueduct Company, Inc. (PAC). A companion petition to merge PEU and PAC into PWW is also being filed. PWW seeks an overall permanent increase of 9.95%, although the rate changes to each individual rate class will differ. The proposed rates will be the same for all customers regardless of community except in two customer classes, the GM Volumetric rate and the public fire protection rates. There will be two volumetric rates, one for Core customers and one for Non Core customers. A Core customer gets their water supply directly from the Nashua Water Treatment Plant. A Non Core customer gets their water supply from a source other than the Nashua Water Treatment Plant. You are receiving this notice as a Non Core – Sunrise Estates Customer living in Middleton, NH.

PWW seeks this consolidated rate change based on increased operating expenses as well as investment in its plant and treatment systems to ensure continued compliance with the Safe Drinking Water Act. The rate change for your customer class would result in a change to the average single family residential bill as follows:

Average Sunrise Estates Residential Monthly Bill Based on Average Monthly Usage of 3.48 CCF (100 Cubic Feet)					
	Customer Charge Based on 5/8" meter	Volumetric Charge per CCF	Volumetric Charge	Capital Recovery Surcharge	Total Monthly
Current Rates	\$22.56	\$9.50	\$33.06	\$10.36	\$65.98
Proposed Permanent Rate	\$29.02	\$6.32	\$22.02	\$ 0.00	\$51.04

* Please note that the average consumption is based on single family residential 5/8" metered customers average 5 year annual usage divided by 12.

The Commission will issue an order scheduling a Pre-Hearing Conference to be held via WebEx. When the order is issued, the Company will post it at www.pennichuck.com and publish the order in area newspaper(s). At the Pre-hearing Conference, the Commission will hear preliminary statements from PEU and other parties, and will consider requests for formal intervenor status.

The Pre-Hearing Conference is open to the public. Customers and other interested parties are invited to attend the hearing and comment on PWW’s request. Those unable to attend the Pre-Hearing may submit written comments to the New Hampshire Public Utilities Commission at 21 South Fruit Street, Suite 10, Concord NH 03301 or via e-mail at puc@puc.nh.gov Tel: (603) 271-2431 Fax: (603) 271-3878.

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Rate Filing Notification **PENNICHUCK WATER WORKS, INC.** **Core – Pennichuck Water Works**

Pennichuck Water Works, Inc. (PWW) has filed rate schedules with the New Hampshire Public Utilities Commission (Commission) to change rates for all of its customer classes, including General Metered (GM), Non-Metered, Municipal, and Private Fire Services, and portions of special contracts as well as for all the customers of Pennichuck East Utility, Inc. (PEU) and the Pittsfield Aqueduct Company, Inc. (PAC). A companion petition to merge PEU and PAC into PWW is also being filed. PWW seeks an overall permanent increase of 9.95%, although the rate changes to each individual rate class will differ. The proposed rates will be the same for all customers regardless of community except in two customer classes, the GM Volumetric rate and the public fire protection rates. There will be two volumetric rates, one for Core customers and one for Non Core customers. A Core customer gets their water supply directly from the Nashua Water Treatment Plant. A Non Core customer gets their water supply from a source other than the Nashua Water Treatment Plant. You are receiving this notice as a Core – PWW customer living in Amherst, Hollis, Merrimack or Nashua, NH,

PWW seeks this consolidated rate change based on increased operating expenses as well as investment in its plant and treatment systems to ensure continued compliance with the Safe Drinking Water Act. The rate change for your customer class would result in a change to the average single family residential bill as follows:

Average Core - PWW Residential Monthly Bill				
Based on Average Monthly Usage of 7.61 CCF (100 Cubic Feet)				
	Customer Charge Based on 5/8" meter	Volumetric Charge per CCF	Volumetric Charge	Total Monthly
Current Rates	\$26.90	\$4.41	\$33.56	\$60.46
Proposed Permanent Rate	\$29.02	\$5.27	\$40.12	\$69.14
* Please note that the average consumption is based on single family residential 5/8" metered customers average 5 year annual usage divided by 12				

The Commission will be scheduling a Pre-Hearing Conference to be held at the Commission’s Offices in Concord sometime in the next month. Pennichuck will post the date and time of the Pre-Hearing Conference to its website as soon as the Commission sets the date. At the Pre-hearing Conference, the Commission will hear preliminary statements from PWW and other parties, and will consider requests for formal intervener status. Notice of the Pre-hearing will be placed on PWW’s website at: <https://pennichuck.com>.

The Pre-Hearing Conference is open to the public. Customers and other interested parties are invited to attend the Pre-Hearing and comment on PWW’s request. Those unable to attend the hearing may submit written comments to the New Hampshire Public Utilities Commission at 21 South Fruit Street, Suite 10, Concord NH 03301 or via e-mail at puc@puc.nh.gov Tel: (603) 271-2431 Fax: (603) 271-3878

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Rate Filing Notification

PENNICHUCK WATER WORKS, INC. Non-Core PWW CWS

Pennichuck Water Works, Inc. (PWW) has filed rate schedules with the New Hampshire Public Utilities Commission (Commission) to change rates for all of its customer classes, including General Metered (GM), Non-Metered, Municipal, and Private Fire Services, and portions of special contracts as well as for all the customers of Pennichuck East Utility, Inc. (PEU) and the Pittsfield Aqueduct Company, Inc. (PAC). A companion petition to merge PEU and PAC into PWW is also being filed. PWW seeks an overall permanent increase of 9.95%, although the rate changes to each individual rate class will differ. The proposed rates will be the same for all customers regardless of community except in two customer classes, the GM Volumetric rate and the public fire protection rates. There will be two volumetric rates, one for Core customers and one for Non Core customers. A Core customer gets their water supply directly from the Nashua Water Treatment Plant. A Non Core customer gets their water supply from a source other than the Nashua Water Treatment Plant. You are receiving this notice as a Non Core – Pennichuck CWS Customer living in Bedford, Derry, Epping, Milford, Newmarket or Salem, NH.

PWW seeks this consolidated rate change based on increased operating expenses as well as investment in its plant and treatment systems to ensure continued compliance with the Safe Drinking Water Act. The rate change for your customer class would result in a change to the average single family residential bill as follows:

Average PWW Non-Core Residential Monthly Bill Based on Average Monthly Usage of 9.42 CCF (100 Cubic Feet)				
	Customer Charge Based on 5/8" meter	Volumetric Charge per CCF	Volumetric Charge	Total Monthly
Current Rates	\$26.90	\$4.41	\$41.54	\$68.44
Proposed Permanent Rate	\$29.02	\$6.33	\$59.59	\$88.61
* Please note that the average consumption is based on single family residential 5/8" metered customers average 5 year annual usage divided by 12				

The Commission will be scheduling a Pre-Hearing Conference to be held at the Commission's Offices in Concord sometime in the next month. Pennichuck will post the date and time of the Pre-Hearing Conference to its website as soon as the Commission sets the date. At the Pre-hearing Conference, the Commission will hear preliminary statements from PWW and other parties, and will consider requests for formal intervenor status. Notice of the Pre-hearing will be placed on PWW's website at: <https://pennichuck.com>.

The Pre-Hearing Conference is open to the public. Customers and other interested parties are invited to attend the Pre-Hearing and comment on PWW's request. Those unable to attend the hearing may submit written comments to the New Hampshire Public Utilities Commission at 21 South Fruit Street, Suite 10, Concord NH 03301 or via e-mail at puc@puc.nh.gov Tel: (603) 271-2431 Fax: (603) 271-3878

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