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Sent: Tuesday, September 5, 2023 6:07 PM
To: PUC: <puc@puc.nh.gov>
Subject: PUC Docket No. DG 23-067

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Good Afternoon,

I recently received notice from Liberty advising me that "Liberty Utilities (EnergyNorth Natural Gas) Corp. ('Liberty EnergyNorth') is seeking permission from the New Hampshire Public Utilities Commission (PUC) to adjust its distribution rates". While reading it, it clearly states "the request for new permanent distribution rates would increase Liberty EnergyNorth's annual revenues by \$27.6 million".

What affect does this have on the 'regular person'? Higher costs of an already high bill. It is summer time. In New Hampshire, most people pay less for gas because they do not have their heat on in the summer. My "total gas charge" from 7/6/23-8/2/23 was \$5.89. My "total delivery charge" which includes "Customer Charge, Distribution Charge, Distribution Charge, Distribution Adjustment" was \$19.32. (There are always 2 or 3 distribution charges). Me as a consumer payed over 300% more for fees than the actual gas I used. My bill was \$25.21 and my actual gas usage was less than 6\$. Last month, my "total gas charge" was \$11.43. My "total delivery charge" was \$24.06. Me as a consumer payed over 200% more in fees than the actual gas I used. I could keep going. The fees Liberty charges already amount to way too much of the consumer's bill. There is no need for the fees to cost more than the product they are using. In the winter time, I am paying over 315\$ a month to freeze in my own home, and just to keep my pipes from bursting. I have energy efficient windows, (I had them inspected) and keep my heat at 59°F all winter long. I was told I had to keep the thermostat at at least 58°F to keep my pipes from bursting. 59° is not comfortable to live in.

It is convenient that just as people are going to start turning their heat back on, Liberty wants this rate increase. Liberty's supposed estimated 2022 annual revenue was an outstanding 4.1 billion dollars. What are they going to do with an extra 26.7 million? With all that money, they should be bettering the state in some way. They should not just be making themselves richer. There is no benefit to this. The working class works enough, and with how everything else is going on in the world they already have to work more. But that is not the argument today. Liberty gets enough money from the rates they have in place, and they already raise their rates throughout the year. It is not the consumer's responsibility to pay more for product fees especially when we are not using more of the product. It should not be the consumer's problem that the company wants more money. 'Life is unfair'. Please do not make it more unfair. We would all like more money. Maybe the company should work more hours for more money like the rest of us are going to have to if this bill passes.