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Please reply to: Concord Office

August 22, 2023

**VIA ELECTRONIC MAIL**

Daniel C. Goldner, Chairman  
New Hampshire Public Utilities Commission  
21 South Fruit Street, Suite 10  
Concord, NH 03301-2429

**Re: Petition of Pennichuck East Utility, Inc. for Approval of  
Financing from CoBank, ACB  
Docket DW 23-046**

Dear Chairman Goldner:

On behalf of Pennichuck East Utility, Inc., (“Company”) please find the attached Affidavit of Compliance with exhibits evidencing publication of the Commission’s Order *Nisi* No. 26,864 (“Order”) issued in Docket No. DW 23-046 on July 27, 2023. This Affidavit of Compliance is filed pursuant to the Order and PUC Rules 203.12(b) as proof that notice of the Order and billing inserts were included in the Company’s customer bills beginning on August 10, 2023.

This filing is made electronically in accordance with the Secretarial Letter dated March 17, 2020. Please let me know if you have any questions or concerns. Thank you for your attention to this matter.

Sincerely,

James J. Steinkrauss

Cc: Docket Service List (via electronic mail)

One Capital Plaza  
Concord, NH 03302-1500  
T (603) 226-2600  
F (603) 226-2700

20 Trafalgar Square  
Suite 307  
Nashua, NH 03063  
T (603) 889-9952  
F (603) 595-7489

120 Water Street  
2nd Floor  
Boston, MA 02109  
T (617) 523-8080  
F (603) 226-2700

26 State Street  
Suite 9  
Montpelier, VT 05602  
T (802) 552-4037  
F (603) 226-2700

1855 Elm Street  
Manchester NH 03104  
T (603) 226-2600

STATE OF NEW HAMPSHIRE  
PUBLIC UTILITY COMMISSON  
Docket DW 23-046

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PENNICHUCK EAST UTILITY, INC.

Petition for Approval of Financing from CoBank, ACB

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Affidavit of Notice Compliance

On August 10, 2023, Pennichuck East Utility, Inc. (hereinafter “Company”) commenced insertion of billing insert messages to its customers of Order *Nisi* No. 26,864 (“Order”) approving the Company’s Petition for Approval of Financing from CoBank, ACB issued by the NH Public Utility Commission (“Commission”) on July 28, 2023 in Docket No. DW 23-046. The Company included the link to the Order which is posted on the Company’s website in customer bills starting on August 10, 2023, August 17, 2023, August 24, 2023, and September 7, 2023, which is the billing cycle following the issuance of the Order. The Order was published on the Company website starting on July 28, 2023. A copy of a sample customer bill including the billing insert messages (highlighted) is attached as Exhibit A. The billing insert messages were included in bills to customers in accordance with Order 26,864.

Signed under the pains and penalties of perjury this the 21 day of August 2023.

By: Tara C. King  
Tara C. King  
Director of Revenue & Customer Operations

## **EXHIBIT A**

**Copy of a Sample Bill Containing the Link to the  
Company Website Posting Order No. 26,864**



PO Box 428 Nashua, NH 03061-0428

603-882-5191, 800-553-5191  
Fax 603/913-2362

[www.pennichuck.com](http://www.pennichuck.com)  
[customer-service@pennichuck.com](mailto:customer-service@pennichuck.com)

PEU CoBank Loan Petition  
Docket No. DW 23-046  
Proof of Publication - Sample Bill  
Order No. 26,864  
Page 1 of 2

For Service At		Division		Route Number		Account Number	
[REDACTED]		MIDDLETON NH		Pennichuck East Utility		4302	
Meter Number	From	To	Days	Previous Reading	Current Reading	Consumption	Next Read Date
82608359	07/12/2023	08/09/2023	28	221	222	1	09/11/2023

\*\*\*Note\*\*\* Please go to [www.pennichuck.com/CCR-Q4.pdf](http://www.pennichuck.com/CCR-Q4.pdf) to view your 2023 Annual Water Quality report and learn more about your drinking water. This report contains important information about the source and quality of your drinking water. If you would like a paper copy of the 2023 Annual Water Quality Report mailed to your home, please call our customer service department at 800-553-5191.

Previous Balance	\$102.72
Payment Since Last Bill	\$0.00
Adjustment Since Last Bill	\$0.00
Balance Before Current Charges	\$102.72

New Charges - ACTUAL READ	
MN CAPITAL RECOVERY SURCHARGE	\$10.36
MIDDLETON CONSUMPTION 1 CCF @ \$9.50	\$9.50
MIDDLETON MTHLY MTR 5/8"	\$22.56
PEQCP	\$1.59

Billed Usage History (in ccft)			
Read Date	Read Code	Read Days	Usage
07/12/2023	A	28	1
06/14/2023	A	35	2
05/10/2023	A	28	0
04/12/2023	A	36	2
03/07/2023	A	28	1
02/07/2023	A	28	1
01/10/2023	A	27	1
12/14/2022	A	36	1
11/08/2022	A	28	1
10/11/2022	A	27	0
09/14/2022	A	37	1
08/08/2022	A	27	0

CURRENT CHARGES ARE DUE BY: 09/11/2023

NHPUC ORDERS FOR FIXED ASSET LINE OF CREDIT AND TERM LOAN APPROVED

7/28/23 & 8/3/23. THE ORDERS CAN BE VIEWED VIA THE FOLLOWING URLS:

Current Charges	\$44.01
New Balance	\$146.73

[WWW.PENNICHUCK.COM/DW-23-046-26864.PDF](http://WWW.PENNICHUCK.COM/DW-23-046-26864.PDF)

[WWW.PENNICHUCK.COM/DW-23-049-26869.PDF](http://WWW.PENNICHUCK.COM/DW-23-049-26869.PDF)

This bill includes a Qualified Capital Project Adjustment Charge (QCPAC) of 4.96%. For additional information regarding the QCPAC charge please refer to the back of your bill



PO Box 428 Nashua, NH 03061-0428

Detach and return this portion with your payment.

PLEASE DO NOT FOLD OR STAPLE

Account Number	Division	Bill Date	Pay on or Before
[REDACTED]	MIDDLETON	08/17/2023	09/11/2023

Total Due
\$146.73

The 2023 Annual Water Quality Report is now available on-line at [www.pennichuck.com/CCR-Q4.pdf](http://www.pennichuck.com/CCR-Q4.pdf)

AMOUNT ENCLOSED

FOR SERVICE AT: [REDACTED]

☐ The 2023 Annual Water Report is available electronically at the url indicated above, however, if you would prefer a paper copy mailed to your home, please check this box

Please make checks payable to Pennichuck Water

00039583

00014673

## **IMPORTANT**

APPLICABLE RATES, RULES AND REGULATIONS UNDER WHICH SERVICE IS FURNISHED ARE ON FILE AT THE OFFICE OF PENNICHUCK WATER WORKS. COPIES MAY BE OBTAINED UPON REQUEST.

CUSTOMER OF RECORD WILL BE CHARGED FOR ALL WATER PASSING THROUGH THE METER. IF WE ARE UNABLE TO GAIN ACCESS TO READ THE METER, THE BILL WILL BE ESTIMATED FOR THE BILLING PERIOD.

FOR AN EXPLANATION OF THE CHARGES ON YOUR BILL PLEASE VISIT OUR WEBSITE [WWW.PENNICHUCK.COM](http://WWW.PENNICHUCK.COM) OR CONTACT CUSTOMER SERVICE AT 800-553-5191

THE CUSTOMER OF RECORD MUST KEEP THE METER ACCESSIBLE FOR READING AND INSPECTION AT ALL TIMES. ANY METER DAMAGED THROUGH THE NEGLIGENCE OF THE CUSTOMER WILL BE REPAIRED AT THEIR EXPENSE.

PLEASE NOTIFY OUR OFFICE IMMEDIATELY UPON CHANGE OF OWNERSHIP OR MAILING ADDRESS. UNTIL THE OFFICE IS NOTIFIED, THE CUSTOMER OF RECORD IS RESPONSIBLE FOR ALL CHARGES.

IF THERE IS A MEDICAL REASON FOR NON-PAYMENT, A STATEMENT FROM YOUR PHYSICIAN WILL BE NECESSARY.

FOR YOUR CONVENIENCE, A MAIL SLOT IS LOCATED AT 25 WALNUT STREET, NASHUA, NH.

THE FIRST CONTACT FOR THE RESOLUTION OF ANY CONSUMER INQUIRY OR COMPLAINT SHOULD BE DIRECTED TO PENNICHUCK WATER WORKS.

### **CUSTOMER SERVICE HOURS MONDAY-THURSDAY 7:30 AM TO 7:00 PM FRIDAY 7:30 AM TO 5:00PM**

**24 HOUR SERVICE 800-553-5191**

### **IMPORTANT NOTICE - YOUR RIGHTS**

BY NH PUBLIC UTILITIES COMMISSION ORDER NO.14.411 YOU ARE ADVISED THAT YOU MAY BRING ANY COMPLAINT, PROBLEM, CONCERN OR COMMENT TO THE ATTENTION OF THE CONSUMER ASSISTANCE DEPARTMENT AT THE PUBLIC UTILITIES COMMISSION BY CALLING 1-800-852-3793 or 603-271-2431, BY MAIL TO 21 S. FRUIT STREET, SUITE 10, CONCORD, NH 03301-2429, OR LOG ONTO THEIR WEBSITE AT [WWW.PUC.NH.GOV](http://WWW.PUC.NH.GOV)

QCPAC Explanation: Your current bill includes a Qualified Capital Project Adjustment Charge. This charge covers the costs of infrastructure replacements and improvements completed to insure the reliable delivery of water to you that meets all the water quality standards of the Safe Drinking Water Act. Further information may be obtained from our website [www.pennichuck.com](http://www.pennichuck.com) or by contacting our customer service department at 1-800-553-5191.

### **Authorization Agreement for Direct Payments (ACH Debits)**

Company Name: \_\_\_\_\_ Pennichuck Account #: \_\_\_\_\_  
I (we) hereby authorized Pennichuck Water, hereinafter called the Company, to initiate debit entries to my (our): \_\_\_\_\_ Checking Account \_\_\_\_\_ Savings Account indicated below and financial institute named below, and to debit the same to such account.  
Financial Institute Name: \_\_\_\_\_ Branch: \_\_\_\_\_  
City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_  
Routing #: \_\_\_\_\_ Account #: \_\_\_\_\_

This authorization is to remain in full force and effect until at such time I decide to discontinue this payment service and have notified the Company in such a manner as to afford the Company a reasonable Opportunity to act on it.

Name: \_\_\_\_\_ Date: \_\_\_\_\_

Signature: \_\_\_\_\_ Daytime Phone #: \_\_\_\_\_

Please call Customer Service with any questions 800-553-5191

**DIRECT PAYMENT WILL NOT BE EFFECTIVE FOR THIS BILL. PLEASE REMIT PAYMENT AS USUAL**