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From: lindabridget27@comcast.net <lindabridget27@comcast.net>

Sent: Wednesday, June 7, 2023 4:54 PM

To: PUC: <puc@puc.nh.gov>

Subject: DE 23-039 Please Consider the Customer

EXTERNAL: Do not open attachments or click on links unless you recognize and trust the sender.

Dear Commission,

My name is Linda Campbell and I am a resident of Salem New Hampshire. My electric company is Liberty Utilities. I don't have an option to change my company however, I have already changed my supplier.

At the end of May, I received a written letter in the mail from Liberty, explaining they had requested permission from you to increase the distribution rate of electricity. They are also hoping you will approve a multi year rate plan where rates would increase automatically without them needing to file a new rate case every year.

I am imploring you to please consider the customer in these decisions. Although Liberty states the rate increase would be relatively small, it's my experience when they say such a thing the actual increase is much more than they predict. Also, please consider we are experiencing high inflation, and for a retired individual like myself, we are dealing with increases across the board for necessities, such as groceries. Electricity is not a frivolous item. I realize many today have different ideas about conservation and clean energy however, at this point, we don't have much choice and rising costs really hurt.

If you look at electricity over the past three years, it has increased dramatically. For someone on a fixed income it's so out of control and very overwhelming. I thank you so much for your role and hope you will make your decision with the little person in mind.

Sincerely,

Linda Campbell
Sent from my iPhone