

From: Shari Boraz <Shari@avagallery.org>
Sent: Tuesday, June 6, 2023 8:22 AM
To: PUC: Clerks Office <ClerksOffice@PUC.NH.gov>
Cc: Shari Boraz <Shari@avagallery.org>
Subject: Liberty's proposed rate increase (DE 23-039)

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Liberty Utilities, owned by Algonquin Power and Utilities Corp. and listed on NYSE, is putting profit over the public's need to have affordable electricity to allow life and commerce to function in a normal matter, which I object to and encourage you to not allowed.

I was reminded of my dismay by the recent Liberty Utilities letter dated 5/26/23 and received on 6/3/23 regarding *Important Message for Consumers Regarding Electricity Rates*, about their plan to raise rates. I am dissatisfied with Liberty's lack of transparency and accountability. I would like to contest their request to raise distribution rates.

As Executive Director of AVA Gallery and Art Center, located at 11 Bank St., in Lebanon, I have called several times in recent months and asked 1) to be assigned a Liberty staff person to work with me on our account, 2) to have our billing dates begin on the 1st of the month, 3) for an explanation of how electricity generated from our solar array has been applied to our bills. I've also expressed dismay about receiving a bill for 5-months, rather than monthly, and having it total \$23,000. For any business, but especially for a non-profit like AVA, it is very difficult to keep to a budget when you get exorbitant electricity bills out of the blue. At one point, our G2 account was being charged .45 cents per KWH. I would like to consider going to another electric company, like Community Power, but as you know Liberty is stonewalling on making the solar credits transfer to another company.

Sincerely,
Shari E. Boraz

Shari Boraz
she/her/hers

AVA Executive Director



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