State of New Hampshire Public Utilities Commission IR 22-053 UNITIL ENERGY SYSTEMS, INC. NORTHERN UTILITIES, INC.

Investigation of Energy Commodity Procurement (Renewable Portfolio Standard, Default Service Electric Power, Cost of Gas) Methodology and Process March 17, 2023 NHPUC Record Requests

Request 1-13:

Utilities are requested to provide metrics from the past five years on customer migration from their default service.

Response:

Please see IR Request 1-13 Attachments 1 and 2 for a five year history of customer migration data. Attachment 1 shows the number of customers by class served by competitive suppliers, the total number of customers by class, and the percentage of customers on competitive supply. Attachment 2 shows the kWh sales by class as served by competitive suppliers, the total kWh sales by class, and the percentage of kWh sales served by competitive suppliers.

Response: Jeffrey Pentz **Date:** March 31, 2023