## STATE OF NEW HAMPSHIRE

COMMISSIONER
Jared S. Chicoine

DEPUTY COMMISSIONER Christopher J. Ellms, Jr.



TDD Access: Relay NH 1-800-735-2964

Tel. (603) 271-3670

FAX No. 271-1526

Website: www.energy.nh.gov

August 24, 2022

Daniel C. Goldner, Chairman New Hampshire Public Utilities Commission 21 S. Fruit Street Concord, NH 03301

Re: Modification to tariff language describing identification verification process of Public Service Company of New Hampshire d/b/a Eversource Energy; Docket DE-XXX

Dear Chairman Goldner,

The Department of Energy (DOE) has reviewed the tariff modifications submitted by Public Service Company of New Hampshire d/b/a Eversource Energy (the "Company"). The additional language reflects an existing Company policy to verify the identity of an applicant for residential electric service as a precondition of that applicant becoming a customer of record and receiving service. After reviewing the final language, the DOE supports these modifications, which are intended to prevent increased costs to ratepayers and any potential identity theft. The DOE also confirms that the Company developed the added language in consultation with the DOE and others, and obtained the DOE's authorization to require identity verification of new customers prior to filing its tariff amendment with the Commission.

Please note, identity verification requirements and establishment of customer accounts are among matters that the DOE intends to address in a future rule making.

Consistent with current Commission policy, this letter is being filed only in electronic form. Thank you for your attention to this matter.

Sincerely,

Matthew C. Young

1st Matthew Young

Hearings Examiner/Staff Attorney

cc: Amanda Noonan David Shulock David Wiesner Don Kreis Jessica Chiavara Kristin Gasparonis