

April 13, 2023

Daniel Goldner, Chairman
New Hampshire Public Utilities Commission
21 South Fruit Street, Suite 10
Concord, NH 03301

RE: LOW INCOME ELECTRIC ASSISTANCE PROGRAM
Reporting Requirements
Docket No. DE 22-043

Dear Chairman Goldner,

As required in the May 30, 2002 NHPUC Order 23,980 and the Electric Assistance Procedures Manuals, attached are the following monthly reports for March 2023 on Eversource's Electric Assistance Program (EAP):

1. EAP System Benefits Charge (SBC) Reconciliation;
2. Number of active EAP participants and participation levels by discount tier and discount amounts per tier; and,
3. Aging comparison between EAP and other residential accounts.

On April 4, 2023 the Program Administrator was provided customer billing and payment information via File Transfer Protocol (FTP) as required by the Procedures Manuals.

For the month of March 2023, Eversource expenses were \$381,369.03 more than the Net SBC Funding. The net cumulative amount remitted by the New Hampshire State Treasury for program expenditures since inception stands at \$18,119,814.88.

This report is being filed electronically with one paper copy being sent to the Commission.

Sincerely,

Theresa Washington
Manager, Hardship Program and Protections

Electric Assistance Program System Benefits Charge Reconciliation Report March 2023

Eversource

Retail Delivery KWHs		617,271,163
SBC Low Income EAP Rate	\$	0.0015
SBC Low Income EAP Billed Amount	\$	925,906.75
Interest on 10% Reserve Fund Balance (1)	\$	<u>1,577.52</u>
SBC Low Income EAP Funding	\$	927,484.27
EAP Costs		
Discounts Applied to Customers' Bills	\$	1,206,813.60
Payments to Community Action Agencies-Feb 2023	\$	102,039.70
Adjustments -	\$	-
Incremental Program Expenditures	<u>\$</u>	<u>-</u>
Total EAP Costs	\$	1,308,853.30
SBC Low Income EAP Balance		(381,369.03)
Total Amount Due to Eversource	\$	<u>381,369.03</u>
Program to Date Reserve Balance	\$	372,886.38
(1) Interest on reserve at 4.98114%		
$\$372,886.38 * 4.98114\% * 31/365 = \$1,577.52$		

**Eversource
Electric Assistance Program
Number of Active EAP Participants by Discount Tier Levels and Amounts
As of March 2023**

	<u>Number of Active Participants</u>	<u>Discount Tier*</u>	<u>% per Tier Participants To Total Participants</u>	<u>Discount Amount</u>	<u>% per Tier Discount To Total Discounts</u>
		1	0.0%	\$ -	0.0%
	9,262	2	38.3%	117,321.77	7.8%
	3,466	3	14.3%	116,597.78	8.8%
	3,694	4	15.3%	197,675.68	16.3%
	3,914	5	16.2%	293,462.49	25.0%
	<u>3,839</u>	6	<u>15.9%</u>	<u>481,755.88</u>	<u>42.1%</u>
TOTAL	24,175		100.0%	\$ 1,206,813.60	100.0%

***Discount Levels for Eversource:**

<u>Tier</u>	<u>Discount</u>	<u>% of Federal Poverty Guidelines</u>
2	8%	150% to 60% (NHSMI)
3	22%	126% to 149%
4	36%	101% to 125%
5	52%	75% to 100%
6	76%	Up to 75%

EVERSOURCE
Electric Assistance Program
Aging Comparison Between EAP and Other Residential Customers
As of March 2023

	<u>EAP</u>		<u>Non-EAP</u>	
Average Bill (current month)	\$	139.95	\$	183.73
Average Past Due Amount	\$	467.49	\$	475.45
Total Included Accounts Receivable ⁽¹⁾	\$	7,074,277.92	\$	77,366,010.96
Number of Accounts ⁽¹⁾		24,210		425,552
Percent Past Due:	24.50%	5,931	13.48%	57,364
% Past due 30 days	39.73%	2,357	43.86%	25,160
% Past due 60 days	27.29%	1,619	24.30%	13,940
% Past due 90 days	32.98%	1,956	31.84%	18,265

⁽¹⁾ Includes all accounts.

Rate	EAP Level	EAP Discount %	Service Accounts
Rate R	2	8%	8,970
	3	22%	3,452
	4	36%	3,674
	5	52%	3,927
	6	76%	3,812
Rate R Total			23,835
Uncontrolled WH	2	8%	1,136
	3	22%	408
	4	36%	416
	5	52%	359
	6	76%	355
Uncontrolled WH Total			2,674
Controlled WH	2	8%	3
	3	22%	3
	5	52%	5
	6	76%	1
HeatSmart			12
	2	8%	45
	3	22%	14
	4	36%	13
	5	52%	35
	6	76%	25
LCS 10/11 Hour No Switch			132
	2	8%	2
	5	52%	2
LCS 10/11 Hour No Switch Total			4
			26,657

Average kWh/Bill	Average Bill No EAP	Average Bill With EAP	Bill Difference \$
597	\$190.81	\$178.40	\$12.41
539	\$173.65	\$141.83	\$31.82
546	\$175.73	\$124.63	\$51.10
511	\$165.16	\$94.16	\$71.00
652	\$206.92	\$86.58	\$120.35
575	\$184.35	\$136.25	\$48.10
198	\$56.66	\$52.20	\$4.46
187	\$53.78	\$42.23	\$11.55
181	\$52.35	\$33.67	\$18.68
184	\$52.99	\$26.06	\$26.93
229	\$64.87	\$16.25	\$48.62
196	\$56.15	\$39.52	\$16.63
98	\$30.05	\$27.65	\$2.40
84	\$26.53	\$20.69	\$5.84
120	\$35.71	\$17.14	\$18.57
101	\$30.91	\$7.42	\$23.49
104	\$31.60	\$19.84	\$11.75
1,050	\$266.01	\$253.62	\$12.39
1,314	\$331.03	\$294.35	\$36.67
1,012	\$256.64	\$191.21	\$65.43
798	\$203.78	\$122.98	\$80.80
1,231	\$310.55	\$192.39	\$118.16
1,042	\$263.92	\$205.56	\$58.36
211	\$59.27	\$54.53	\$4.74
134	\$39.29	\$18.86	\$20.43
172	\$49.28	\$36.69	\$12.59
539	\$171.80	\$126.82	\$44.97

Bill Difference %	Bills >750 kWh	% >750 kWh
7%	2,143	24%
18%	722	21%
29%	780	21%
43%	802	20%
58%	1110	29%
26%	5557	23%
8%	13	1%
21%	2	0%
36%	3	1%
51%	3	1%
75%	4	1%
30%	25	1%
8%	0	0%
22%	0	0%
52%	0	0%
76%	0	0%
37%	0	0%
5%	27	60%
11%	10	71%
25%	10	77%
40%	18	51%
38%	16	64%
22%	81	61%
8%	0	0%
52%	0	0%
26%	0	0%
26%	5663	21%

**EVERSOURCE
ELECTRIC ASSISTANCE PROGRAM
ADMINISTRATION COSTS**

<u>ONGOING ADMINISTRATION COSTS - PSNH PY 2019</u>	<u>For the Quarter Ending March 31, 2023</u>			<u>Cumulative Costs From Oct 1, 2022 to March 31, 2023</u>		
	Incremental	Non-Incremental	Total	Incremental	Non-Incremental	Total
Information Technology	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Program Administration	\$ -	\$ 20,610.22	\$ 20,610.22	\$ -	\$ 47,094.47	\$ 26,484.25
Brochures	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Training	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Other	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
TOTAL EAP ONGOING ADMINISTRATION COSTS	\$ -	\$ 20,610.22	\$ 20,610.22	\$ -	\$ 47,094.47	\$ 26,484.25
SBC REVENUES COLLECTED (including Interest on Reserve)			\$ 2,887,959.45			\$ 5,522,575.02