

From: Chris Andrews <chris@candrews.org>
Sent: Friday, July 8, 2022 5:50 PM
To: PUC: Clerks Office <ClerksOffice@puc.nh.gov>
Subject: Bodwell Waste Services Corporation

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To whom it may concern,
Regarding Docket 22-012.

I am a resident of Manchester in the area affected by the Bodwell Waste Services Corp sewer transition.

Just today I became aware that Bodwell is planning to continue to bill 518 households of Manchester and Londonderry for \$64.17 quarterly for approximately 12 more quarters, even after they cease operations approximately in September 2022 and will no longer own any assets nor provide any services.

Several neighbors and myself were alerted to this fact after receiving one of said quarterly bills today, expecting our previous bill to have been our last. We were under the impression that the Cohas Brook Sewer Project Contract 4 which began construction in our neighborhood in February of this year had already terminated Bodwell's involvement.

If you refer to the Transcript Of Hearing held June 1, 2022 under Docket 22-012, there are a couple references to an addendum to our April 2022 billing (referenced on pages 11-12, 36-37). Commissioner Chattopadhyay was questioning if the customers were adequately informed, and Mr St.Cyr implied that they were. On page 41 Commissioner Chattopadhyay says "And I am not suggesting that this may not be in the interest of ratepayers. I mean, I think, you know, and, clearly, there would have been a lot more, if you had already shared the information with your customers, they would make a big deal of it, if they didn't like it."

From my perspective, the customers, myself included, may have not made a big deal of it, because we were not aware nor adequately informed. The note to customers from Mr St.Cyr on April 1st said quote "Bodwell is in the process of constructing a website: www.bodwellwaste.com".

Without further communication that the website went live, or that there was any new information to consume, it seems a document was posted with a deadline for rebuttals which has since passed. I am to assume that there was little to no response from the public due to the frankly quite sneaky way this notice was published. (Furthermore, I would like to mention this is my second attempt today to send this email since the contact email address mentioned on the 5/10/2022 docket document to contact the commission had a typo that caused the email to bounce.)

Since there is no new information on the docket I have access to after June 1st, could you provide any update as to whether it was determined legal for Bodwell to continue billing their former customers (a cumulative total exceeding \$700 per customer) of which they would no longer be providing services for?

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