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March 30, 2022

**Via electronic mail**

Daniel Goldner, Chair  
New Hampshire Public Utilities Commission  
21 South Fruit Street, Suite 10  
Concord, NH 03301-2429

**Re: Docket No. DW 21-140  
New Hampshire Department of Energy Complaint Against Abenaki Water  
Company, Inc. – Late publication of order to website**

Chair Goldner:

Aquarion Water Company of New Hampshire on behalf of Abenaki Water Company (“Abenaki” or the “Company”) hereby notifies the Commission of a late publication to its website. On Friday, March 25, 2022, the Commission issued an Order *nisi* No. 26,595 in this docket, approving a one-time bill credit to customers to resolve the Department of Energy complaint against the Company and giving anyone who wishes to request a hearing regarding the matter until March 31 to do so.

Unfortunately, due to an oversight there were no company staff on the service list to this docket, and so the Company was not made aware of the order until today, March 30, 2022. The Company took immediate action to publish the order on its website today. Attached is an affidavit and screenshot supporting today’s publication. The Company apologizes for this oversight.

Following the March 17, 2020 letter of the Commission this petition is being filed electronically only; paper copies will not follow. If you have any questions, please contact me. Thank you for your assistance with this matter.

Regards,

A handwritten signature in blue ink, appearing to read 'J. Chiavara', is written over the typed name.

Jessica A. Chiavara  
Counsel, Eversource Energy  
o/b/o Aquarion Company and  
Abenaki Water Company

Attachment  
cc: Service List

## AFFIDAVIT OF DEBRA A. SZABO

**I, Debra A. Szabo, being duly sworn, do hereby depose and state as follows:**

1. I am employed by Aquarion Water Company of Connecticut (“Aquarion CT”) as Director of Rates and Regulation.
2. As part of my duties and responsibilities for Aquarion CT, I handle compliance with various regulatory requirements of Aquarion CT, its affiliates, and parent company, Aquarion Company (“Aquarion”).
3. On Friday March 25, 2022, the New Hampshire Public Utilities Commission issued an Order *nisi* for Docket No. DW 21-140, regarding the New Hampshire Department of Energy Complaint Against Abenaki Water Company, Inc. In part, that Order required that “Abenaki Water Company, Inc. shall cause a copy of this order to be published on its website within one business day of this order, and to be documented by affidavit filed with the Commission on or before April 19, 2022.” Order at 5.
4. On March 30, 2022, a copy of the Order was published on Aquarion Water Company/Abenaki Water Company’s website. Attached is a screenshot from March 30, 2022 of the Abenaki page of Aquarion Water Company’s newsroom page showing the Order to verify that the notice was published on March 30, 2022.

Dated this 30th day of March 2022

Debra A. Szabo

Debra A. Szabo

STATE OF NEW HAMPSHIRE  
COUNTY OF HILLSBOROUGH

Sworn to and subscribed before me this 30th day of March, 2022.



\_\_\_\_\_  
Melissa L. Price, Notary Public  
My Commission Expires: May 19, 2026



# Abenaki Water

- Payment and Billing
- Water Quality
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- Customer Assistance Programs
- Conservation
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Delivering high-quality water  
365 days a year




An Aquarion Water Company

Abenaki, a subsidiary of Aquarion Water Company, is the public water supply company for approximately 700 customer accounts or more than 1,400 people in Belmont, Bow, the Bretton Woods area of Carroll, and Gilford, New Hampshire.

### Customer Service Live Chat

Complete the captcha below to be directed to our secure chat service.

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Explore options for bill payment including e-billing, pay online (without enrollment), pay by phone, pay by mail or walk-in locations.

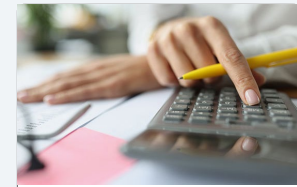
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See the results of the extensive, exacting monitoring on your water supply through the publication of annual water quality reports.

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## Aquarion Company Bi-Annual Report on Planned and Completed Capital Improvements to the Abenaki Water Company Systems

Aquarion Company ("Aquarion") provides this report pursuant to Order No. 26,549 issued by the New Hampshire Public Utilities Commission (the "Commission") in Docket DW 21-090 on November 12, 2021 (the "Order"), and the Settlement Agreement dated November 9, 2021 as approved in the Order. Specifically, Section 10.1 of the Settlement Agreement requires Aquarion to provide a bi-annual update of planned and completed capital improvements to the Abenaki Water Company ("Abenaki") water systems. This report provides the update as of December 31, 2021.

[Download Report](#)

## Complaint by New Hampshire Department of Energy against

## Abenaki Water Company, Inc.

### Order *Nisi* Assessing Assented-To Monetary Penalty Pursuant to RSA Chapter 365

This order approves an assented-to monetary penalty assessed pursuant to the Commission's authority under RSA Chapter 365 for alleged violations of the DigSafe requirements of RSA 374:48-56 and N.H. Code Admin. Rules Puc 605.07 by Abenaki Water Company, Inc.

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## Customer Assistance Programs

Apply for financial assistance programs, including our Voucher Program and COVID-19 Payment Program.

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