

April 14, 2022

Daniel Goldner, Chairman  
New Hampshire Public Utilities Commission  
21 South Fruit Street, Suite 10  
Concord, NH 03301

RE: LOW INCOME ELECTRIC ASSISTANCE PROGRAM  
Reporting Requirements  
Docket No. DE 21-33

Dear Secretary Howland,

As required in the May 30, 2002 NHPUC Order 23,980 and the Electric Assistance Procedures Manuals, attached are the following monthly reports for March 2022 on Eversource's Electric Assistance Program (EAP):

1. EAP System Benefits Charge (SBC) Reconciliation;
2. Number of active EAP participants and participation levels by discount tier and discount amounts per tier; and,
3. Aging comparison between EAP and other residential accounts.

On April 4, 2022 the Program Administrator was provided customer billing and payment information via File Transfer Protocol (FTP) as required by the Procedures Manuals.

For the month of March 2022, Eversource expenses were \$137,885.75 more than the Net SBC Funding. The net cumulative amount remitted by the New Hampshire State Treasury for program expenditures since inception stands at \$14,819,112.18.

This report is being filed electronically with one paper copy being sent to the Commission.

Sincerely,

Theresa Washington  
Manager, Hardship Program and Protections

# Electric Assistance Program System Benefits Charge Reconciliation Report March 2022

	Eversource
Retail Delivery KWHs	632,236,629
SBC Low Income EAP Rate	\$ 0.0015
SBC Low Income EAP Billed Amount	\$ 948,354.94
Interest on 10% Reserve Fund Balance <sup>(1)</sup>	\$ 161.79
<b>SBC Low Income EAP Funding</b>	<b>\$ 948,516.73</b>
EAP Costs	
Discounts Applied to Customers' Bills	\$ 973,744.83
Payments to Community Action Agencies- Oct & Nov 2021	\$ 112,657.65
Adjustments	\$ -
Incremental Program Expenditures	\$ -
Pre-program Arrears Recovery	\$ -
<b>Total EAP Costs</b>	<b>1,086,402.48</b>
<b>SBC Low Income EAP Balance</b>	<b>\$ (137,885.75)</b>
<b>Total Amount Due to Eversource</b>	<b>\$ 137,885.75</b>
Program to Date Reserve Balance	
(1) Interest on reserve at .51086%	\$ 372,886.38
$\$372,886.38 * .51086\% * 31/365 = \$161.79$	

**Eversource**  
**Electric Assistance Program**  
**Number of Active EAP Participants by Discount Tier Levels and Amounts**  
**As of March 2022**

	<u>Number of Active Participants</u>	<u>Discount Tier*</u>	<u>% per Tier Participants To Total Participants</u>	<u>Discount Amount</u>	<u>% per Tier Discount To Total Discounts</u>
		1	0.0%	\$ -	0.0%
	7,822	2	31.0%	73,279.82	7.1%
	3,580	3	15.2%	86,427.31	9.2%
	4,011	4	16.8%	158,426.08	16.5%
	4,413	5	19.0%	242,885.63	26.2%
	<u>4,509</u>	6	<u>18.1%</u>	<u>412,725.99</u>	<u>41.0%</u>
<b>TOTAL</b>	24,335		100.0%	\$ 973,744.83	100.0%

**\*Discount Levels for Eversource:**

<u>Tier</u>	<u>Discount</u>	<u>% of Federal Poverty Guidelines</u>
2	8%	150% to 60% (NHSMI)
3	22%	126% to 149%
4	36%	101% to 125%
5	52%	75% to 100%
6	76%	Up to 75%

**EVERSOURCE**  
**Electric Assistance Program**  
**Aging Comparison Between EAP and Other Residential Customers**  
**As of March 2022**

	<u><b>EAP</b></u>		<u><b>Non-EAP</b></u>	
Average Bill (current month)	\$	101.42	\$	140.30
Average Past Due Amount	\$	447.39	\$	382.24
Total Included Accounts Receivable <sup>(1)</sup>	\$	7,824,354.33	\$	54,308,517.50
Number of Accounts <sup>(1)</sup>		24,421		422,063
Percent Past Due:	32.47%	7,929	12.62%	53,264
% Past due 30 days	34.24%	2,715	47.20%	25,141
% Past due 60 days	20.10%	1,594	21.13%	11,255
% Past due 90 days	45.66%	3,621	31.67%	16,869

<sup>(1)</sup> Includes all accounts.

Rate	EAP Level	EAP Discount %	Service Accounts
Rate R	2	8%	7,728
	3	22%	3,591
	4	36%	4,030
	5	52%	4,465
	6	76%	4,521
Rate R Total			<b>24,335</b>
Uncontrolled WH	2	8%	963
	3	22%	449
	4	36%	444
	5	52%	399
	6	76%	408
Uncontrolled WH Total			<b>2,663</b>
Controlled WH	2	8%	3
	3	22%	4
	4	36%	1
	5	52%	5
	6	76%	2
Controlled WH Total			<b>15</b>
HeatSmart	2	8%	46
	3	22%	22
	4	36%	17
	5	52%	28
	6	76%	31
HeatSmart Total			<b>144</b>
LCS 10/11 Hour No Switch	2	8%	2
	4	36%	2
LCS 10/11 Hour No Switch Total			<b>4</b>
Grand Total			<b>27,161</b>

Average kWh/Bill	Average Bill No EAP	Average Bill With EAP	Bill Difference \$
622	\$138.63	\$129.72	\$8.92
566	\$127.37	\$104.36	\$23.01
568	\$127.95	\$90.38	\$37.57
537	\$121.66	\$69.74	\$51.92
676	\$149.51	\$63.16	\$86.35
<b>599</b>	<b>\$134.11</b>	<b>\$96.09</b>	<b>\$38.02</b>
212	\$40.11	\$36.96	\$3.16
187	\$36.00	\$28.12	\$7.88
190	\$36.40	\$23.46	\$12.93
202	\$38.36	\$18.70	\$19.66
257	\$47.55	\$12.23	\$35.31
<b>210</b>	<b>\$39.68</b>	<b>\$26.69</b>	<b>\$12.98</b>
201	\$37.67	\$34.66	\$3.01
142	\$28.00	\$21.84	\$6.16
243	\$44.53	\$28.50	\$16.03
77	\$17.44	\$8.37	\$9.07
205	\$38.32	\$9.20	\$29.13
<b>147</b>	<b>\$28.89</b>	<b>\$18.67</b>	<b>\$10.22</b>
1,280	\$201.59	\$192.56	\$9.03
907	\$144.84	\$121.58	\$23.26
1,040	\$165.07	\$126.47	\$38.60
958	\$152.63	\$97.51	\$55.12
1,075	\$170.38	\$100.96	\$69.42
<b>1,088</b>	<b>\$172.37</b>	<b>\$135.71</b>	<b>\$36.66</b>
346	\$61.33	\$56.43	\$4.91
149	\$29.19	\$14.01	\$15.18
248	\$45.26	\$35.22	\$10.04
<b>563</b>	<b>\$124.98</b>	<b>\$89.44</b>	<b>\$35.54</b>

Bill Difference %	Bills >750 kWh
6%	2,010
18%	811
29%	942
43%	981
58%	1381
<b>28%</b>	<b>6125</b>
8%	13
22%	3
36%	6
51%	4
74%	10
<b>33%</b>	<b>36</b>
8%	0
22%	0
36%	0
52%	0
76%	0
<b>35%</b>	<b>0</b>
4%	36
16%	13
23%	12
36%	17
41%	17
<b>21%</b>	<b>95</b>
8%	0
52%	0
22%	0
<b>28%</b>	<b>6256</b>

% >750 kWh	
	26%
	23%
	23%
	22%
	31%
	25%
	1%
	1%
	1%
	1%
	2%
	1%
	0%
	0%
	0%
	0%
	0%
	0%
	78%
	59%
	71%
	61%
	55%
	66%
	0%
	0%
	0%
	23%



**EVERSOURCE  
ELECTRIC ASSISTANCE PROGRAM  
ADMINISTRATION COSTS**

<b><u>ONGOING ADMINISTRATION COSTS - PSNH PY 2019</u></b>	<b><u>For the Quarter Ending March 31, 2022</u></b>			<b><u>Cumulative Costs From Oct 1, 2020 to March 31, 2022</u></b>		
	<b>Incremental</b>	<b>Non-Incremental</b>	<b>Total</b>	<b>Incremental</b>	<b>Non-Incremental</b>	<b>Total</b>
Information Technology	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Program Administration	\$ -	\$ 18,858.68	\$ 18,858.68	\$ -	\$ 44,027.51	\$ 44,027.51
Brochures			\$ -		\$ -	\$ -
Training	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Other	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
<b>TOTAL EAP ONGOING ADMINISTRATION COSTS</b>	<b>\$ -</b>	<b>\$ 18,858.68</b>	<b>\$ 18,858.68</b>	<b>\$ -</b>	<b>\$ 44,027.51</b>	<b>\$ 44,027.51</b>
<b>SBC REVENUES COLLECTED (including Interest on Reserve)</b>			<b>\$ 3,061,075.90</b>			<b>\$ 5,791,682.70</b>