

February 10, 2022

Daniel Goldner, Chairman New Hampshire Public Utilities Commission 21 South Fruit Street, Suite 10 Concord, NH 03301

RE: LOW INCOME ELECTRIC ASSISTANCE PROGRAM

Reporting Requirements Docket No. DE 21-133

Dear Secretary Howland,

As required in the May 30, 2002 NHPUC Order 23,980 and the Electric Assistance Procedures Manuals, attached are the following monthly reports for January 2022 on Eversource's Electric Assistance Program (EAP):

- 1. EAP System Benefits Charge (SBC) Reconciliation.
- 2. Number of active EAP participants and participation levels by discount tier and discount amounts per tier; and,
- 3. Aging comparison between EAP and other residential accounts.

On February 2, 2022 the Program Administrator was provided customer billing and payment information via File Transfer Protocol (FTP) as required by the Procedures Manuals.

For the month of January 2022, Eversource expenses were \$237,589.80 more than the SBC funding collected. The net cumulative amount remitted by the New Hampshire State Treasury for program expenditures since inception stands at \$14,651,588.83.

This report is being filed electronically with one paper copy being sent to the Commission.

Sincerely,

Theresa Washington Manager, Hardship Program and Protections

Electric Assistance Program System Benefits Charge Reconciliation Report January 2022

		Ever	noe	ce
Retail Delivery KWHs				712,609,437
SBC Low Income EAP Rate			\$	0.0015
SBC Low Income EAP Billed Amount				\$1,068,914.16
Interest on 10% Reserve Fund Balance (1) SBC Low Income EAP Funding			\$	68.41 1,068,982.57
EAP Costs EAP Discounts Applied to Customers' Bills December 2021 (correction) ' EAP Discounts Applied to Customers' Bills January 2022		\$293,648.58 \$935,572.61		
Discounts Applied to Customers' Bills (Total) Payments to Community Action Agencies-Dec 2021 Adjustments - Credit for Sept 2020 over billed amount Incremental Program Expenditures Pre-program Arrears Recovery	\$ \$ \$ \$ \$	1,229,221.19 122,358.59 (45,007.41) - -		
Total EAP Costs			\$	1,306,572.37
SBC Low Income EAP Balance			\$	(237,589.80)
Total Amount Due to Eversource			\$	237,589.80
Program to Date Reserve Balance (1) Interest on reserve at .21600% \$372,886.38 * .21600% * 31/365 = \$68.41			\$	372,886.38

Eversource
Electric Assistance Program
Number of Active EAP Participants by Discount Tier Levels and Amounts
As of January 2022

	Number of		% per Tier Participants			% per Tier Discount
	Active Participants	Discount Tier*	To Total Participants	Dis	count Amount	To Total Discounts
		1	0.0%	\$	-	0.0%
	7,390	2	31.4%		89,867.80	7.3%
	3,536	3	15.0%		113,461.89	9.2%
	3,909	4	16.6%		204,088.51	16.6%
	4,395	5	18.7%		314,284.23	25.6%
	<u>4,287</u>	6	<u>18.2%</u>		<u>507,518.76</u>	<u>41.3%</u>
TOTAL	23,517		100.0%	\$	1,229,221.19	100.0%

*Discount Levels for Eversource:

<u>Tier</u>	<u>Discount</u>	% of Federal Poverty <u>Guidelines</u>
2	8%	150% to 60% (NHSMI)
3	22%	126% to 149%
4	36%	101% to 125%
5	52%	75% to 100%
6	76%	Up to 75%

EVERSOURCE
Electric Assistance Program
Aging Comparison Between EAP and Other Residential Customers
As of January 2022

Average Bill (current month	
Average Past Due Amount	

Total Included Accounts Receivable (1)
Number of Accounts (1)

Percent Past Due:

% Past due 30 days

% Past due 60 days

% Past due 90 days

<u>E</u> A	<u>\P</u>	<u>Non</u>	-EAP
\$	111.22	\$	156.35
\$	398.18	\$	319.80
\$	7,494,653.42	\$	53,780,813.72
	23,460		422,356
32.70%	7,671	11.59%	48,951
31.60%	2,424	43.85%	21,465
17.76%	1,362	20.54%	10,055
50.64%	3,885	35.61%	17,431

⁽¹⁾ Includes all accounts.

Rate	EAP Level	EAP Discount %	Service Accounts	
Rate R	2	8%	7,284	
	3	22%	3,533	
	4	36%	3,931	
	5	52%	4,410	
	6	76%	4,244	
Rate R Total			23,402	
Uncontrolled WH	2	8%	912	
	3	22%	444	
	4	36%	440	
	5	52%	393	
	6	76%	385	
Uncontrolled WH Total			2,574	
Controlled WH	2	8%	3	
	3	22%	4	
	4	36%	1	
	5	52%	5	
	6	76%	2	
Controlled WH Total			15	
HeatSmart	2	8%	40	
	3	22%	21	
	4	36%	20	
	5	52%	30	
	6	76%	30	
HeatSmart Total	l		141	
LCS 10/11 Hour No Switch	2	8%	2	
	4	36%	3	
LCS 10/11 Hour No Switch Total 5				
Grand Total			26,137	

Average kWh/Bill	Average Bill No EAP	Average Bill With EAP	Bill Difference \$
710	\$145.27	\$136.31	\$8.96
655	\$135.18	\$112.13	\$23.05
657	\$135.48	\$97.68	\$37.80
618	\$128.16	\$76.12	\$52.04
791	\$160.34	\$73.10	\$87.24
690	\$141.61	\$103.37	\$38.25
221	\$38.06	\$35.08	\$2.99
196	\$34.32	\$26.83	\$7.50
198	\$34.69	\$22.27	\$12.42
211	\$36.64	\$17.85	\$18.79
259	\$43.80	\$10.88	\$32.92
217	\$37.48	\$25.21	\$12.27
196	\$33.56	\$30.88	\$2.69
128	\$23.61	\$18.42	\$5.20
199	\$33.95	\$21.73	\$12.22
87	\$17.56	\$8.43	\$9.13
202	\$34.32	\$8.24	\$26.08
143	\$25.70	\$16.44	\$9.26
1,389	\$194.49	\$186.48	\$8.00
1,047	\$148.23	\$127.49	\$20.74
924	\$131.72	\$98.21	\$33.52
871	\$124.57	\$77.19	\$47.38
1,065	\$150.73	\$85.85	\$64.87
1,093	\$154.51	\$120.51	\$34.00
299	\$48.57	\$44.68	\$3.89
198	\$33.86	\$16.25	\$17.61
239	\$39.74	\$27.62	\$12.12
645	\$131.34	\$95.70	\$35.64

Bill Difference %	Bills	>750 kWh
	6%	2,448
	17%	1036
	28%	1174
	41%	1196
	54%	1688
	27%	7542
	8%	12
	22%	5
	36%	4
	51%	5
	75%	9
	33%	35
	8%	0
	22%	0
	36%	0
	52%	0
	76%	0
	36%	0
	4%	32
	14%	12
	25%	13
	38%	17
	43%	16
	22%	90
	8%	0
	52%	0
	30%	0
	27%	7667

0/ > 350 LAME	
% >750 kWh	2.10/
	34%
	29%
	30%
	27%
	40%
	32%
	1%
	1%
	1%
	1%
	2%
	1%
	0%
	0%
	0%
	0%
	0%
	0%
	80%
	57%
	65%
	57%
	53%
	64%
	0%
	0%
	0%
	29%