

December 16, 2021

Debra A. Howland
Executive Director and Secretary
New Hampshire Public Utilities Commission
21 South Fruit Street, Suite 10
Concord, NH 03301

RE: LOW INCOME ELECTRIC ASSISTANCE PROGRAM
Reporting Requirements
Docket No. DE 20-123

Dear Secretary Howland,

As required in the May 30, 2002 NHPUC Order 23,980 and the Electric Assistance Procedures Manuals, attached are the following monthly reports for November 2021 on Eversource's Electric Assistance Program (EAP):

1. EAP System Benefits Charge (SBC) Reconciliation;
2. Number of active EAP participants and participation levels by discount tier and discount amounts per tier; and,
3. Aging comparison between EAP and other residential accounts.

On December 2, 2021 the Program Administrator was provided customer billing and payment information via File Transfer Protocol (FTP) as required by the Procedures Manuals.

For the month of November 2021, Eversource expenses were \$74,910.26 above the Net SBC Funding. The net cumulative amount remitted by the New Hampshire State Treasury for program expenditures since inception stands at \$14,231,043.41.

This report is being filed electronically with one paper copy being sent to the Commission.

Sincerely,

Theresa Washington
Manager, Hardship Program and Protections

Electric Assistance Program System Benefits Charge Reconciliation Report November 2021

Eversource

Retail Delivery KWHs		584,577,103
SBC Low Income EAP Rate	\$	0.0015
SBC Low Income EAP Billed Amount	\$	876,865.65
Interest on 10% Reserve Fund Balance ⁽¹⁾	\$	43.18
SBC Low Income EAP Funding	\$	876,908.83
EAP Costs		
Discounts Applied to Customers' Bills	\$	801,998.57
Payments to Community Action Agencies-Oct 2021	\$	- Invoice not received
Incremental Program Expenditures	\$	-
Pre-program Arrears Recovery	\$	-
Total EAP Costs	\$	801,998.57
SBC Low Income EAP Balance	\$	74,910.26
Total Amount Due to State of New Hampshire	\$	(74,910.26)
Program to Date Reserve Balance	\$	372,886.38
(1) Interest on reserve at .14088%		
$\$372,886.38 * .14088\% * 30/365 = \43.18		

**Eversource
Electric Assistance Program
Number of Active EAP Participants by Discount Tier Levels and Amounts
As of November 2021**

	<u>Number of Active Participants</u>	<u>Discount Tier*</u>	<u>% per Tier Participants To Total Participants</u>	<u>Discount Amount</u>	<u>% per Tier Discount To Total Discounts</u>
		1	0.0%	\$ -	0.0%
	6,963	2	30.5%	56,015.77	7.0%
	3,519	3	15.4%	73,934.44	9.2%
	3,869	4	16.9%	132,045.79	16.5%
	4,398	5	19.3%	208,262.99	26.0%
	<u>4,087</u>	6	<u>17.9%</u>	<u>331,739.58</u>	<u>41.4%</u>
TOTAL	22,836		100.0%	\$ 801,998.57	100.0%

***Discount Levels for Eversource:**

<u>Tier</u>	<u>Discount</u>	<u>% of Federal Poverty Guidelines</u>
2	8%	150% to 60% (NHSMI)
3	22%	126% to 149%
4	36%	101% to 125%
5	52%	75% to 100%
6	76%	Up to 75%

EVERSOURCE
Electric Assistance Program
Aging Comparison Between EAP and Other Residential Customers
As of November 2021

	<u>EAP</u>		<u>Non-EAP</u>	
Average Bill (current month)	\$	76.32	\$	113.94
Average Past Due Amount	\$	365.92	\$	250.42
Total Included Accounts Receivable ⁽¹⁾	\$	6,357,935.06	\$	38,718,001.17
Number of Accounts ⁽¹⁾		22,833		422,513
Percent Past Due:	34.45%	7,866	13.41%	56,659
% Past due 30 days	39.43%	3,102	64.31%	36,437
% Past due 60 days	19.72%	1,551	18.07%	10,238
% Past due 90 days	40.85%	3,213	17.62%	9,983

⁽¹⁾ Includes all accounts.

Rate	EAP Level	EAP Discount %	Service Accounts
Rate R	2	8%	6,961
	3	22%	3,551
	4	36%	3,908
	5	52%	4,432
	6	76%	4,116
Rate R Total			22,968
Uncontrolled WH	2	8%	887
	3	22%	446
	4	36%	429
	5	52%	401
	6	76%	363
Uncontrolled WH Total			2,526
Controlled WH	2	8%	3
	3	22%	3
	4	36%	2
	5	52%	5
	6	76%	2
Controlled WH Total			15
HeatSmart	2	8%	37
	3	22%	22
	4	36%	23
	5	52%	30
	6	76%	30
HeatSmart Total			142
LCS 10/11 Hour No Switch	2	8%	2
	4	36%	3
LCS 10/11 Hour No Switch Total			5
Grand Total			25,656

Average kWh/Bill	Average Bill No EAP	Average Bill With EAP	Bill Difference \$
495	\$106.22	\$98.53	\$7.68
463	\$100.30	\$80.33	\$19.97
459	\$99.49	\$66.99	\$32.50
442	\$96.40	\$50.96	\$45.45
559	\$118.18	\$40.59	\$77.58
485	\$104.41	\$70.79	\$33.62
171	\$30.95	\$28.48	\$2.47
149	\$27.59	\$21.53	\$6.05
154	\$28.36	\$18.15	\$10.21
167	\$30.27	\$14.64	\$15.63
199	\$35.13	\$8.57	\$26.56
168	\$30.41	\$20.44	\$9.97
156	\$27.86	\$25.63	\$2.23
33	\$9.74	\$7.60	\$2.14
290	\$47.70	\$30.53	\$17.17
69	\$15.12	\$7.26	\$7.86
215	\$36.55	\$8.77	\$27.78
128	\$23.80	\$14.31	\$9.49
432	\$66.01	\$61.02	\$4.99
353	\$55.17	\$43.82	\$11.35
350	\$54.76	\$36.17	\$18.59
266	\$43.36	\$21.76	\$21.60
410	\$63.01	\$20.79	\$42.22
367	\$57.09	\$37.54	\$19.55
240	\$40.32	\$37.09	\$3.23
142	\$25.84	\$12.40	\$13.44
181	\$31.63	\$22.28	\$9.35
453	\$96.80	\$65.60	\$31.19

Bill Difference %	Bills >750 kWh
7%	1,156
20%	520
33%	589
47%	632
66%	960
32%	3857
8%	2
22%	1
36%	0
52%	2
76%	1
33%	6
8%	0
22%	0
36%	0
52%	0
76%	0
40%	0
8%	5
21%	2
34%	2
50%	2
67%	3
34%	14
8%	0
52%	0
30%	0
32%	3877

% >750 kWh

17%

15%

15%

14%

23%

17%

0%

0%

0%

0%

0%

0%

0%

0%

0%

0%

0%

0%

14%

9%

9%

7%

10%

10%

0%

0%

0%

15%