

November 08, 2021

Debra A. Howland  
Executive Director and Secretary  
New Hampshire Public Utilities Commission  
21 South Fruit Street, Suite 10  
Concord, NH 03301

RE: LOW INCOME ELECTRIC ASSISTANCE PROGRAM  
Reporting Requirements  
Docket No. DE 20-123

Dear Secretary Howland,

As required in the May 30, 2002 NHPUC Order 23,980 and the Electric Assistance Procedures Manuals, attached are the following monthly reports for October 2021 on Eversource's Electric Assistance Program (EAP):

1. EAP System Benefits Charge (SBC) Reconciliation.
2. Number of active EAP participants and participation levels by discount tier and discount amounts per tier; and,
3. Aging comparison between EAP and other residential accounts.

On November 2, 2021 the Program Administrator was provided customer billing and payment information via File Transfer Protocol (FTP) as required by the Procedures Manuals.

For the month of October 2021, Eversource expenses were \$158,901.78 below the Net SBC Funding. The net cumulative amount remitted by the New Hampshire State Treasury for program expenditures since inception stands at \$14,156,133.15.

This report is being filed electronically with one paper copy being sent to the Commission.

Sincerely,

Theresa Washington  
Manager, Hardship Program and Protections

# Electric Assistance Program System Benefits Charge Reconciliation Report October 2021

<b>Eversource</b>
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Retail Delivery KWHs		576,699,292
SBC Low Income EAP Rate	\$	0.0015
SBC Low Income EAP Billed Amount	\$	865,048.94
Interest on 10% Reserve Fund Balance <sup>(1)</sup>	\$	42.16
<b>SBC Low Income EAP Funding</b>	<b>\$</b>	<b>865,091.10</b>
EAP Costs		
Discounts Applied to Customers' Bills	\$	781,079.48
Payments to Community Action Agencies-Sep 2021	\$	242,913.40
Incremental Program Expenditures	\$	-
Pre-program Arrears Recovery	\$	-
<b>Total EAP Costs</b>	<b>\$</b>	<b>1,023,992.88</b>
<b>SBC Low Income EAP Balance</b>	<b>\$</b>	<b>(158,901.78)</b>
<b>Total Amount Due to Eversource</b>	<b>\$</b>	<b>158,901.78</b>
Program to Date Reserve Balance	\$	372,886.38
(1) Interest on reserve at .13313%		
$\$372,886.38 * .13313\% * 31/365 = \$42.16$		

**Eversource  
Electric Assistance Program  
Number of Active EAP Participants by Discount Tier Levels and Amounts  
As of October 2021**

	<u>Number of Active Participants</u>	<u>Discount Tier*</u>	<u>% per Tier Participants To Total Participants</u>	<u>Discount Amount</u>	<u>% per Tier Discount To Total Discounts</u>
		1	0.0%	\$ -	0.0%
	6,956	2	30.4%	54,424.41	7.0%
	3,531	3	15.4%	71,604.61	9.2%
	3,896	4	17.0%	127,368.97	16.3%
	4,408	5	19.2%	201,961.64	25.9%
	<u>4,113</u>	6	<u>18.0%</u>	<u>325,719.85</u>	<u>41.7%</u>
<b>TOTAL</b>	22,904		100.0%	\$ 781,079.48	100.0%

**\*Discount Levels for Eversource:**

<u>Tier</u>	<u>Discount</u>	<u>% of Federal Poverty Guidelines</u>
2	8%	150% to 60% (NHSMI)
3	22%	126% to 149%
4	36%	101% to 125%
5	52%	75% to 100%
6	76%	Up to 75%

**EVERSOURCE**  
**Electric Assistance Program**  
**Aging Comparison Between EAP and Other Residential Customers**  
**As of October 2021**

	<u>EAP</u>		<u>Non-EAP</u>	
Average Bill (current month)	\$	69.94	\$	111.38
Average Past Due Amount	\$	407.29	\$	292.01
Total Included Accounts Receivable <sup>(1)</sup>	\$	6,974,046.15	\$	43,236,841.87
Number of Accounts <sup>(1)</sup>		22,959		422,753
Percent Past Due:	32.29%	7,413	10.86%	45,911
% Past due 30 days	36.70%	2,721	59.80%	27,455
% Past due 60 days	20.53%	1,522	20.42%	9,375
% Past due 90 days	42.77%	3,171	19.78%	9,081

<sup>(1)</sup> Includes all accounts.

Rate	EAP Level	EAP Discount %	Service Accounts
Rate R	2	8%	6,923
	3	22%	3,559
	4	36%	3,935
	5	52%	4,432
	6	76%	4,122
<b>Rate R Total</b>			<b>22,971</b>
Uncontrolled WH	2	8%	884
	3	22%	442
	4	36%	435
	5	52%	394
	6	76%	360
<b>Uncontrolled WH Total</b>			<b>2,515</b>
Controlled WH	2	8%	3
	3	22%	3
	4	36%	2
	5	52%	5
	6	76%	2
<b>Controlled WH Total</b>			<b>15</b>
HeatSmart	2	8%	37
	3	22%	22
	4	36%	22
	5	52%	29
	6	76%	31
<b>HeatSmart Total</b>			<b>141</b>
LCS 10/11 Hour No Switch	2	8%	2
	4	36%	3
<b>LCS 10/11 Hour No Switch Total</b>			<b>5</b>
<b>Grand Total</b>			<b>25,647</b>

Average kWh/Bill	Average Bill No EAP	Average Bill With EAP	Bill Difference \$
464	\$100.42	\$92.98	\$7.44
435	\$95.06	\$75.76	\$19.31
422	\$92.64	\$61.46	\$31.18
412	\$90.75	\$46.70	\$44.06
519	\$110.78	\$34.52	\$76.25
<b>452</b>	<b>\$98.25</b>	<b>\$65.49</b>	<b>\$32.76</b>
152	\$27.95	\$25.71	\$2.24
134	\$25.19	\$19.69	\$5.50
140	\$26.16	\$16.74	\$9.42
148	\$27.31	\$13.13	\$14.18
178	\$31.91	\$7.69	\$24.22
<b>150</b>	<b>\$27.62</b>	<b>\$18.55</b>	<b>\$9.07</b>
142	\$25.84	\$23.78	\$2.07
32	\$9.55	\$7.45	\$2.10
286	\$47.04	\$30.10	\$16.93
72	\$15.53	\$7.46	\$8.08
184	\$31.97	\$7.67	\$24.30
<b>121</b>	<b>\$22.79</b>	<b>\$13.77</b>	<b>\$9.02</b>
258	\$42.24	\$38.89	\$3.35
182	\$31.85	\$24.84	\$7.01
176	\$31.03	\$19.86	\$11.17
130	\$24.75	\$11.88	\$12.87
282	\$45.54	\$12.14	\$33.40
<b>213</b>	<b>\$36.00</b>	<b>\$22.29</b>	<b>\$13.70</b>
240	\$40.32	\$37.09	\$3.23
71	\$15.41	\$7.39	\$8.01
<b>139</b>	<b>\$25.37</b>	<b>\$19.27</b>	<b>\$6.10</b>
<b>421</b>	<b>\$90.92</b>	<b>\$60.61</b>	<b>\$30.31</b>

Bill Difference %	Bills >750 kWh
7%	970
20%	463
34%	474
49%	521
69%	796
<b>33%</b>	<b>3224</b>
8%	0
22%	2
36%	0
52%	1
76%	1
<b>33%</b>	<b>4</b>
8%	0
22%	0
36%	0
52%	0
76%	0
<b>40%</b>	<b>0</b>
8%	1
22%	0
36%	0
52%	0
73%	1
<b>38%</b>	<b>2</b>
8%	0
52%	0
<b>24%</b>	<b>0</b>
<b>33%</b>	<b>3230</b>

**% >750 kWh**

14%

13%

12%

12%

19%

**14%**

0%

0%

0%

0%

0%

**0%**

0%

0%

0%

0%

0%

**0%**

3%

0%

0%

0%

3%

**1%**

0%

0%

**0%**

**13%**