

**From:** The Marsden Family <marsdens82@gmail.com>  
**Sent:** Wednesday, February 23, 2022 12:20 AM  
**To:** PUC: Clerks Office <clerksoffice@puc.nh.gov>  
**Subject:** Letter related to Docket # DW21-093

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Date: February 22, 2022

RE: Docket # DW21-093

Dear Public Utilities Commission:

**Please approve the Wiggin Way/Winterberry Homeowners Association (WWHA) request to become Aquarion Water customers as outlined in Docket number DW21-093.** Your approval will allow forty-three families in the WWHA neighborhood to become independent Aquarion customers, a much-desired outcome after six years of opposition from two neighboring towns.

#### **WWHA Community Wells Failed**

The community wells which served this association for nearly sixteen years were deemed unsafe by the NH Department of Environmental Services (NHDEA) resulting in the 2017 order for Aquarion to become the water provider for the WWHA through a temporary connection, providing safe and reliable water service. We are so very thankful for the actions of the NHDEA.

#### **Denying Clean Water Access for 43 Families**

After years of legal proceedings and disparaging news articles and accusations focused to deny all forty-three families access to safe and reliable water as efficiently as possible, WWHA families have incurred significant extra costs. Water usage has been billed at a premium rate for five years as individual meters cannot be installed until these proceedings are complete. With the current rate of inflation of over 7%, the challenging times of COVID-19, high water bills, and legal fees to support this process, many WWHA residents are experiencing personal financial challenges.

#### **Please help to end this conflict**

Over the years, each reason brought forth in an effort to keep WWHA from becoming Acuarion customers has been debunked or refuted because **there is no reason not to finalize this transaction.** The NHDES and Aquarion join in with all 43 families in support of our plan to make permanent the connection that has been in place for the last five years with no negative impacts to others. Please join in and approve our request too.

Sincerely,

The Reverend Patricia & Mr. James Marsden  
28 Winterberry Lane  
Stratham, NH 03885