



NRG Energy, Inc.
3711 Market Street, Suite 1000
Philadelphia, PA 19104



Dm 20-193

September 7, 2022

VIA E-FILE

New Hampshire Department of Energy
21 South Fruit Street, Suite 10
Concord, NH 03301
registrations@energy.nh.gov

RE: Direct Energy Services, LLC (DM 15-513) - License Update

To Whom It May Concern:

Effective immediately, the Contact Person for Direct Energy Services, LLC's Customer Service / Customer Complaints should be updated as follows:

Spencer Halstead
Customer Support Supervisor – Escalated Issues
3711 Market Street, Suite 1000
Philadelphia, PA 19104
Spencer.Halstead@nrg.com
267-295-5789 / 844-898-8752

Should you have any questions or require additional information, please contact me at 267.295.5752 or via email at Erica.Bray@nrg.com.

Sincerely,

Erica Bray

Erica Bray
Regulatory Compliance Manager