

Good Morning -

I'm writing on behalf of myself, my family, and the other residents of the town of Litchfield who are customers of the Pennichuck East Utility. My family and I were in the group of people who had to make the "choice" to continue to use our bad well water thanks to St. Gobain or opt to take Pennichuck's water. At the time it was an easy decision, but it is no longer feeling that way. The number of filters our house goes through on top of the reports of milky, and dirty water we see in our own house and our neighbors does not give us faith that we opted for a safer drinking option. Pennichuck asking to increase the fees they collect from us, does not seem a reasonable solution when they can't appropriately provide the service for which they are charging us currently. Clean drinking water should not be a struggle, nor a financial burden to anyone, especially those who were not really given a choice to switch.

Please consider all aspects of what a rate increase means, and demand that Pennichuck fix their side of this broken system, before they are allowed to pass on increased costs to their customers who don't have a choice in the matter. We are asking for safe and affordable water.

Sincerely,

Amanda and Robert Bartley
Litchfield, NH Residents