From: Michael Roche <<u>mroche8938@gmail.com</u>> Sent: Monday, January 11, 2021 4:33 PM To: PUC: <<u>PUC@puc.nh.gov</u>> Subject: N.H. Admin. R., Puc 203.15

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Rate Increase Sought by Pennichuck East Utility, Inc.

Please be advised that I am against the proposed 21.05% increase for the following reasons:

A. The current wholesale water agreement with the Manchester Water Works is 1.577 CCF and runs through 2038. The rate (PEU) charges are 7.51 CCF, which is 476% higher.

If this proposed increase goes through it would be 9.09 CCF or 576%. The 21.05% rate increase sought is outrageous.

B. (PEU) has not upgraded the Hooksett system since inception in 1987. The water mains are very small and don't support fire protection.

C. Yearly maintenance consists of painting house and main shut offs and flushing small 2 & 3" water mains without benefit of a fire hydrant.

D. No fire hydrants exist in the entire community. My house is 1,800' from the nearest hydrant owned by the Manchester Water Works. The standard is less than 600'.

E. (PEU) makes false claims about updating their infrastructure throughout 19 communities.

F. The Hooksett community has not seen any of the 6.8M that Pennichuck has invested since the last rate case.

G. It appears Hooksett (PEU) is subsidizing other larger water systems.

H. Pennichuck Corporation mission statement is not true because it is not : "affordable water in sufficient quantities". Try fighting a fire without any fire hydrants.

I. When the City of Nashua purchased Pennichuck Water Company for 198M, they said they would stabilize rates in the future. That was a great sound bite at the time but not factual.

Sincerely,

Michael D. Roche 17, Helen Drive Hooksett, NH 03106