

To whom it may concern, I am writing in response to case #DW-156. Pennichuck Water is preparing to increase their rates for the town of Litchfield, NH. As you may know, the water quality here is very poor and has been for quite some time. Many residents have complained over and over for Pennichuck to do something. But that water company hasnt done a thing except to tell everyone to run their water for 20 minutes, to flush their lines. I am a resident here myself, and like many others, am scared to drink the water. I have seen countless pictures of brown water that people are expected to shower in, bathe their children in, and wash clothes in. Now Pennichuck is pushing for a 21% rate increase, which is completely unacceptable. Please help the town of Litchfield fight this. Please stop Pennichuck from making us pay for their mistakes. Too many residents cannot afford a filtration system, and so many have used gallons and gallons of bottled water to replace the contaminated, foul looking town water. There is no excuse for all of us being ignored like this. Many of us feel Pennichuck should reimburse the towns people for such poor service. But they certainly don't deserve an increase, even if it is for connecting new customers due to contaminated well water. ST. Gobain should be held responsible as well. Thank you for your attention to this matter. Sincerely, Terri Henderson