As a resident of Litchfield for twenty five years and a Pennichuck customer for twelve years I feel an increase of twenty one percent is outrageous. All our neighboring communities pay three to five times less and the quality of the water continues to get worst. It is not drinkable and it stains everything it touches. Plus there is a nasty odor. We have no other options seeing all the wells were closed due to St Gobain and the pfoa situation. As a senior living in an age appropriate community and living on a fixed income this creates a financial hardship. Thank you for your attention in this matter. Mary Grigas