

To whom it may concern,

My husband Brent and I have lived here with our 2 children for over 5 years and now their significant others live here with us as well. Before our well was decommissioned we had great water and no troubles, since then we were forced to decommission our well with promises of clean water and no water bills for so long. From the beginning we were charged and have had nothing but nasty brown water that stains the tub, our clothes, and more. Not only that but every other month we are forced to have no water at all because you all need to flush it which makes no difference and is downright nasty to see the fire hydrants shooting out water all over town.. As a household of 6 it is a huge inconvenience to not be able to do laundry, wash dishes, bathe, cook, and more during these times and the most recent one was during thanksgiving. Of all times to do something like that it's not during thanksgiving when people need clean clothes and to be cooking constantly. It's just ridiculous and now to hear that the rates are being raised 20%. I don't think so, I would be very happy with the well that you all made us get rid of and I'm furious with the quality of water and the quality of your business to be treating the residents of this town like this. You all should be ashamed of yourselves, and we are definitely not paying anymore that we already are because honestly what we're paying right now is too much for the quality we're receiving.

Regards,

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