

Please intervene to prevent this rate hike. We already pay an astronomical rate compared to our neighboring communities for the same water. Manchester currently pays 1.42 per unit a third compared to our 9.42 for the EXACT SAME water. This is completely unfair and unacceptable. Pennichuk knows Litchfield has no other options for water due to the contamination of our groundwater and as a result they are taking advantage of us and overcharging. This is completely unacceptable and should be stopped. This money for 'capital improvements' should be charged to the communities it benefits. All our infrastructure expansion was already paid for by Saint Gobain. Why should we foot the bill for their expansion in other communities? Right now we're seeing no advantage while they try to gut us. In fact, since they've added more communities to their service the quality continues to drop. We still have dirty water and low water pressure all over town, people have complained for years to them directly and nothing has been resolved. Please stop this hike. Please don't allow a lesser hike. Our rates should be FROZEN until the surrounding communities are brought up to the same rate as us. People are hurting financially right now and the last thing we need is to be forced to pay more for something we can't live without. Especially when we're already paying more than any other community they service. Maybe when other surrounding communities are brought up to the rates we pay I'll entertain the idea of paying more for a terrible product, but currently it's not right and I feel like we're being trapped. Please intervene.

thanks,  
Jeffrey Mclean  
18 Blue Jay Way  
Litchfield Resident  
978-270-1100