

We are writing this regarding the 21percent rate hike With Pennichuck! It truly is such a disgrace considering our water is brown with black particles. I do have a professional water filtration system and it still ruins all plumbing fixtures that constantly we have to replace due the rot. Of course the main concern is drinking and cooking with this unhealthy and terrible water. We Have filed many complaints and nothing has been done other than them coming over and stating “that it is Magnesium and our pipes are to blame”. We also pay 9.42 in comparison to 2.00 per unit to most other cities. We strongly urge you to take this into serious consideration and follow through with our request to stop this rate hike!

Attached is a picture of my pro water filtration system. I have a pre-filter as well that is the smaller one that is pure black and the large filter We have to change frequently! This particular one has only been there for about a week and you can see it is very brown already Both filters are supposed to be pure white!



Thank you  
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