Hello:

I am writing in regards to your ridiculous proposal to increase Litchfield's water rates, that are already far too high. Considering I get rusty color water from once a week to 3-4 times a month and I get the same response when calling in, to run my cold water for 5 minutes and then all should be cleared. Not only is that a waste of water, but I have to pay for it on top of it and nothing changes.

How can Pennichuck justify a Litchfield rate increase to \$9.42 per unit of water when Hudson pays \$3.30, Merrimack pays \$2.32, and Manchester pays \$1.64. WHY ARE WE PAYING BETWEEN 2.9 and 5.7 TIMES MORE THAN OUR NEIGHBORS????!!!!! As it stands now, Litchfield pays \$7.51 per unit of water which is RIDICULOUS when compared to our neighbors!

Not to mention MANY in our town were forced to go to Pennichuck due to the St. Gobain PFOA situation, as our wells are no longer suitable for potable use AND now you increase rates when MANY have lost their jobs and have reduced pay due to reduced hours because of the pandemic.

Please revisit this and do the right thing!

Thank you, Susan Haley