

Monday, December 28, 2020

Consumer Services and
External Affairs Division
NH Public Utilities Commission
21 Fruit St., Suite 10
Concord, NH 03301-2429

I am filing a complaint against Comcast (Xfinity) they keep going up on there billing without explanation. We are on fixed income we cannot afford this. This is not the first time they go up on the bill. It's almost impossible to get in touch with them. When a call is accepted they put you on hold form 10 minutes and up. They cannot answer why they go up on billing. They don't care because they have a monopoly protected by you. I tried changing to another provider but you protect them with your approved monopoly.

What can I do to get honest billing? How can I get rid of Comcast? Comcast is not customer friendly. They are trash.

Please help me get honest service with a trash business protected by a monopoly

Thank You
Roger Dube