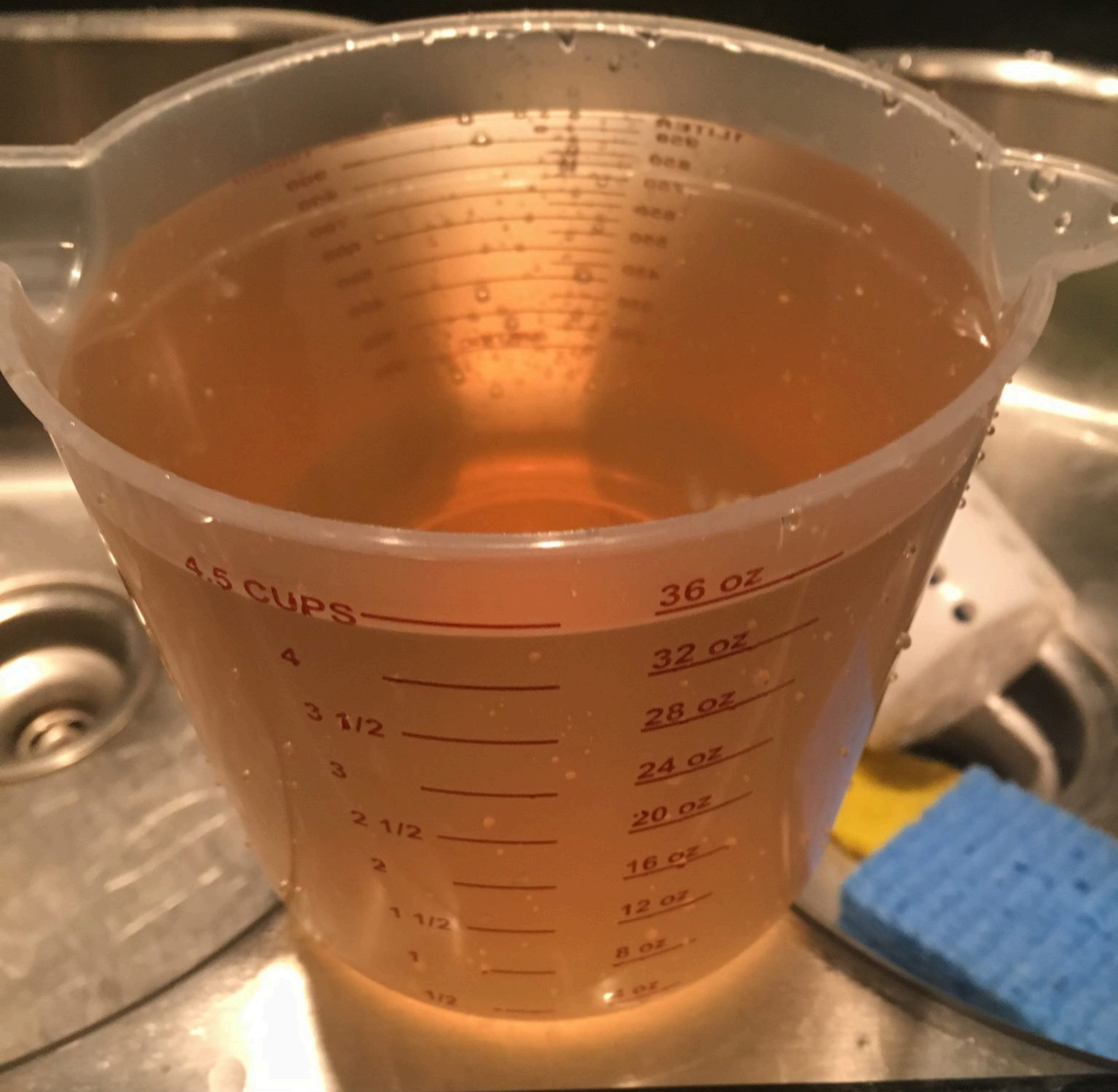


To whom it may concern:

I am writing to you to express my displeasure with Pennichuck water and their rates. We have lived in town for twelve years and never had a problem with our water until the issue with St Gobain problem. Ever since then our water runs brown. When I have contacted Pennicuck they tell me they are flushing the lines and to just run my water until it is clear. This is in no way a resolution to the problem with our towns water and to raise our rates on top of making us run our water is horrible way to run a business. Just tonight around 7pm our water was brown so we changed our house filter and the new filter immediately turned brown. I am not sure why at 7pm on a Sunday they would be flushing the lines which is always their excuse for the water being discolored. To have to pay more money for dirty water that they refuse to even try to care about is discussing. We decided to put in a whole house filter because we have had to do an full cleaning on our heating system, replace a washer, a few mixing valves, and countless cloths that have been discolored by the water. Surrounding towns do not have any water issues and pay a fraction what Litchfield pays. I have attached pictures of our water that Pennichuck wants us to pay more for. We would love to put a well in because Pennichuck is a horrible company that doesn't care about the people they are serving but we are not sure if our ground water was contaminated by St Gobain. Litchfield residents are at the mercy of Pennichuck and have no other options because of what St Gobain has done. Please help our town and don't let Pennichcuck strong arm Litchfield residents more then they already are, Litchfield residents pay more then their fair share.

Sincerely,
Kristeen Durand a concerned Litchfield resident





4.5 CUPS

36 OZ

4

32 OZ

3 1/2

28 OZ

3

24 OZ

2 1/2

20 OZ

2

16 OZ

1 1/2

12 OZ

1

8 OZ

1/2

4 OZ





