

To Whom it may concern:

I grew up in this town and have lived here for all but 6 years since 1986. Personally, I find your rate increase proposal to be totally out of touch with reality. If you were providing high quality water, I could see needing an increase, but my water is so bad we have to bring in bottled water to drink. I give my kids baths every night in water that comes out brown or yellow with sediment galore. I end up wasting gallons of water waiting for it to clear up, but it never quite gets there. My husband and I end up taking showers in dirty water.

From the info I have just given you, what part of your increase seems fair? Will it actually fix these issues?? How? As I am sure you can tell, I am not a happy customer of Pennichuck Water!

Sincerely,
Erin Robbins
Litchfield, NH