

June 12, 2021

Debra A. Howland Executive Director and Secretary New Hampshire Public Utilities Commission 21 South Fruit Street, Suite 10 Concord, NH 03301

RE: LOW INCOME ELECTRIC ASSISTANCE PROGRAM Reporting Requirements Docket No. DE 20-123

Dear Secretary Howland,

As required in the May 30, 2002 NHPUC Order 23,980 and the Electric Assistance Procedures Manuals, attached are the following monthly reports for June 2021 on Eversource's Electric Assistance Program (EAP):

- 1. EAP System Benefits Charge (SBC) Reconciliation;
- 2. Number of active EAP participants and participation levels by discount tier and discount amounts per tier; and,
- 3. Aging comparison between EAP and other residential accounts.

On June 2, 2021 the Program Administrator was provided customer billing and payment information via File Transfer Protocol (FTP) as required by the Procedures Manuals.

For the month of June 2021, Eversource expenses were \$45,420.89 below the Net SBC Funding. The net cumulative amount remitted by the New Hampshire State Treasury for program expenditures since inception stands at \$13,765,012.76.

This report is being filed electronically with one paper copy being sent to the Commission.

Sincerely,

7/8/2021

 ${\sf X}\,$  Theresa Washington

Signed by: braswja Theresa Washington Manager, Hardship Program and Protections

# Electric Assistance Program System Benefits Charge Reconciliation Report June 2021

		Eve	rsour	се
Retail Delivery KWHs				639,236,445
SBC Low Income EAP Rate			\$	0.0015
SBC Low Income EAP Billed Amount			\$	958,854.67
Interest on 10% Reserve Fund Balance <sup>(1)</sup> SBC Low Income EAP Funding			\$ \$	<u>39.38</u> 958,894.05
EAP Costs Discounts Applied to Customers' Bills DE 18-057 Order No. 26,485 recovery of expenses allowed Payments to Community Action Agencies-May 2021 Incremental Program Expenditures Pre-program Arrears Recovery	\$ \$ \$ \$ \$	827,042.58 70,345.00 106,927.36 - -		
Total EAP Costs			\$	1,004,314.94
SBC Low Income EAP Balance			\$	(45,420.89)
Total Amount Due to Eversource			\$	45,420.89
Program to Date Reserve Balance (1) Interest on reserve at .1285% \$372 886 38 * .1285% * 30/365 = \$39 38			\$	372,886.38

\$372,886.38 \* .1285% \* 30/365 = \$39.38

## Eversource Electric Assistance Program Number of Active EAP Participants by Discount Tier Levels and Amounts As of June 2021

	Number of Active Participants	Discount Tier*	% per Tier Participants To Total Participants	Disc	count Amount	% per Tier Discount To Total Discounts
		1	0.0%	\$	-	0.0%
	7,204	2	29.9%		57,332.93	6.9%
	3,715	3	15.4%		75,941.57	9.2%
	4,166	4	17.3%		138,235.84	16.7%
	4,682	5	19.4%		216,598.35	26.2%
	<u>4,329</u>	6	<u>18.0%</u>		<u>338,933.89</u>	<u>41.0%</u>
TOTAL	. 24,096		100.0%	\$	827,042.58	100.0%

## \*Discount Levels for Eversource:

<u>Tier</u>	<u>Discount</u>	% of Federal Poverty <u>Guidelines</u>
2	8%	150% to 60% (NHSMI)
3	22%	126% to 149%
4	36%	101% to 125%
5	52%	75% to 100%
6	76%	Up to 75%

### EVERSOURCE Electric Assistance Program Aging Comparison Between EAP and Other Residential Customers As of June 2021

	EA	<u>\P</u>	<u>Non-EAP</u>			
	<u></u>	05.04	<b>^</b>	00.70		
Average Bill (current month)	\$	65.91	\$	99.70		
Average Past Due Amount	\$	497.80	\$	358.71		
Total Included Accounts Receivable <sup>(1)</sup>	\$	8,563,786.28	\$	45,206,136.79		
Number of Accounts <sup>(1)</sup>		24,190		420,744		
Percent Past Due:	33.57%	8,121	11.23%	47,250		
% Past due 30 days	27.21%	2,210	45.87%	21,673		
% Past due 60 days	18.43%	1,497	20.72%	9,790		
% Past due 90 days	54.36%	4,414	33.41%	15,786		

<sup>(1)</sup> Includes all accounts.

Rate	EAP Level	EAP Discount %	Service Accounts
Rate R	2	8%	7,188
	3	22%	3,703
	4	36%	4,153
	5	52%	4,683
	6	76%	4,294
Rate R Tota	1		24,021
Uncontrolled WH	2	8%	909
	3	22%	460
	4	36%	475
	5	52%	424
	6	76%	387
Uncontrolled WH Tota	l		2,655
Controlled WH	2	8%	2
	3	22%	3
	4	36%	4
	5	52%	4
	6	76%	2
Controlled WH Tota	1		15
HeatSmart	2	8%	41
	3	22%	24
	4	36%	27
	5	52%	31
	6	76%	33
HeatSmart Tota			156
LCS 10/11 Hour No Switch	2	8%	2
	4	36%	1
	5	52%	3
LCS 10/11 Hour No Switch Total			6
Grand Total			26,853

Average kWh/Bill	Average Bill No EAP	Average Bill With EAP	Bill Difference \$
552	\$107.28	\$99.66	\$7.62
513	\$100.77	\$81.02	\$19.75
505	\$99.31	\$67.33	\$31.98
481	\$95.29	\$50.58	\$44.72
604	\$116.08	\$40.17	\$75.92
533	\$104.14	\$70.99	\$33.14
183	\$29.54	\$27.18	\$2.36
157	\$26.07	\$20.38	\$5.69
168	\$27.54	\$17.69	\$9.85
172	\$28.16	\$13.52	\$14.64
215	\$33.91	\$8.33	\$25.58
179	\$29.00	\$19.38	\$9.62
193	\$29.10	\$26.77	\$2.33
47	\$11.87	\$9.26	\$2.61
181	\$27.63	\$17.68	\$9.95
109	\$19.18	\$9.21	\$9.98
164	\$25.63	\$6.15	\$19.48
134	\$22.16	\$13.41	\$8.74
333	\$46.20	\$42.51	\$3.69
235	\$34.70	\$27.06	\$7.63
291	\$41.19	\$27.67	\$13.53
219	\$32.72	\$15.71	\$17.02
393	\$53.24	\$15.59	\$37.65
301	\$42.38	\$26.54	\$15.83
284	\$43.19	\$39.73	\$3.45
52	\$13.13	\$8.40	\$4.73
106	\$20.10	\$9.65	\$10.45
156	\$26.63	\$19.47	\$7.17
497	\$96.28	\$65.59	\$30.70

Bill Difference %	Bills >	>750 kWh
	7%	1,608
	20%	710
	32%	784
	47%	815
	65%	1212
	32%	5129
	8%	3
	22%	1
	36%	3
	52%	0
	75%	3
	33%	10
	8%	0
	22%	0
	36%	0
	52%	0
	76%	0
	39%	0
	8%	1
	22%	0
	33%	1
	52%	0
	71%	4
	37%	6
	8%	0
	36%	0
	52%	0
	27%	0
	32%	5145

% >750 kWh	
	22%
	19%
	19%
	17%
	28%
	21%
	0%
	0%
	1%
	0%
	1%
	0%
	0%
	0%
	0%
	0%
	0%
	0%
	2%
	0%
	4%
	0%
	12%
	4%
	0%
	0%
	0%
	0%
	19%

#### EVERSOURCE ELECTRIC ASSISTANCE PROGRAM ADMINISTRATION COSTS

		For the	Quarte	r Ending June	31, 2	021	Cumulative Costs From Oct 1, 2020 to June 31, 2021				<u>une 31, 2021</u>		
ONGOING ADMINISTRATION COSTS - PSNH PY 2019		Incremental Non-Incremen		-Incremental	Total			Incremental		Non-Incremental		Total	
Information Technology	\$	-	\$	-	\$	-	\$	-	\$	-	\$	-	
Program Administration	\$	-	\$	27,814.90	\$	27,814.90	\$	-	\$	77,735.31	\$	77,735.31	
Brochures					\$	-			\$	-	\$	-	
Training	\$	-	\$	-	\$	-	\$	-	\$	-	\$	-	
Other	\$	-	\$	-	\$	-	\$	-	\$	-	\$	-	
TOTAL EAP ONGOING ADMINISTRATION COSTS	\$	-	\$	27,814.90	\$	27,814.90	\$	-	\$	77,735.31	\$	77,735.31	

SBC REVENUES COLLECTED (including Interest on Reserve)

\$ 2,752,933.16

8,477,854.96

\$