

**From:**

**Sent:** Thursday, July 6, 2023 11:20 AM

**To:** PUC: Clerks Office <ClerksOffice@puc.nh.gov>

**Subject:** DW 20-117

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To Whom it may concern,

I am contacting you regarding our water quality received from Hampstead area water company. This has been an ongoing issue for years. They keep telling us they "are aware and working on it". To me and my family, this is unacceptable. The water is constantly discolored and smells strongly of chlorine. We have to buy bottled water but are left with no choice but to bath in it as well as do dishes, wash our fruits/vegetables, laundry and even worse, bathe our children in this. My 5 year old has even said to her younger brother "come swimming in the tub with me, it smells like Mommy's YMCA pool". This is disgusting! The damage it could be doing to us and your children is unacceptable.

Hampstead area water also wants to do a rate increase. Seeing that many local citizens now have to put filters on their homes to deal with this unclean water is unfathomable. We should not have to be paying what we do currently for what we receive nevermind an increase. Something has to be done to better serve our community.

Thanks,  
Colleen