

EXHIBIT
"A"

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER Monitoring & Reporting Requirements Not Met

The White Rock water system recently violated a drinking water monitoring requirement.
(name of water system)

Although this is not an emergency, as our customers, you have a right to know what happened and what we are doing to correct the situation.

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not your drinking water meets health standards.

During the monitoring period of Quarter 3, 2019, we did not monitor or complete all
(calendar quarter: 1st, 2nd, 3rd, or 4th OR week) AND (year)

required monitoring and reporting for Total Trihalomethanes and/or Haloacetic Acid 5 (circle one or both) and therefore cannot be sure of the quality of your drinking water during that time.

What should I do?

There is nothing you need to do at this time.

The table below lists the parameters/contaminants we did not sample, the calendar quarter or week in which we were supposed to collect the sample, how many samples we were supposed to take, how many samples were actually taken and the date on which samples were (or will be) collected.

Parameters/Contaminant Name	Check one or both	Monitoring period (quarter or week) and year we were required to sample	Number of samples we were required to collect	Number of samples we collected on time	When samples were (or will be) collected
Total Trihalomethanes	<input checked="" type="checkbox"/>	Q3, 2019	1	0	10/30/2019
Haloacetic Acid 5	<input checked="" type="checkbox"/>	Q3, 2019	1	0	10/30/2019

Steps We Are Taking: NESC has spoken with our sampling agency to ensure that
(describe corrective action taken to prevent future monitoring violations)

all Total Trihalomethanes and Haloacetic Acid 5 test kits are prepared
for the appropriate quarter that samples must be taken.

We anticipate resolving the problem within 30 Days. For more information, please
(estimated time frame)

contact Taylor DeOgburn of New England Service Company at 603-293-2580
(name of water system contact) (system or company) (telephone #)

or 32 Artisan Court, Guilford NH 03249
(address)

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example: people in apartments, nursing homes, schools and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

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