

Dear Commissioners:

As a customer of Abenaki Water company I am directly affected by the case referenced above. I respectfully request to intervene in the matter. I oppose Abenaki's requested increase in rates. My reasons are as follows:

1. I moved to Tioga Drive 3 years this March. I lived in town before and my water bill doubled. My household did not.
2. The quality of the water depends on the day there can often be an odor of sulfur in the tap water. We are not able to drink this water.
3. The frequency and length of service interruptions we experience in the past 3 year. With no proper notice. We routinely run short of water in the summer months. We dont ever water our lawns because of the fear of not having enough to drink and bathe.
4. We Often have to buy gallons of water which we call the just in case waters

The fact that they want to do such a huge increase with no benefits for us is crazy and frankly makes me feel like they didn't do the proper research or inspection on a purchase and now want us to pay for the repairs that they should be responsible for.

What is happening in this country right now we don't know from day to day if we will be working I myself work on "the front line" As a nursing assistant in the ICU department and the risk of being out of work is extremely high. To have to worry about being able to pay for water is absurd.

Thank You,
Mike & [Cathy Collette](#)
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