From: Tammy Shah < tammy.shah@yahoo.com > Sent: Tuesday, September 22, 2020 6:02 PM

To: Cramton, Karen < <a href="mailto:Karen.P.Cramton@puc.nh.gov">Karen.P.Cramton@puc.nh.gov</a>>

Subject: Liberty Utilities

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Dear Ms. Cramton,

I am writing regarding a proposed rate increase by Liberty Utilities. It is impractical to allow yet another rate increase by Liberty Utilities. In total I see they are seeking a 9.2% increase, but a temporary rate increase of 4.5% will come into effect on October 1st. People are still struggling to overcome the Covid-19 crisis and to allow such an increase as the colder weather sets in is to turn your backs on us. Utility companies are becoming more greedy and it sits on our backs and makes it impossible to get ahead. I am imploring the commission to deny this proposed rate increase as a whole.

Thank you for hearing me.

Best regards, Tammy Shah