

**Public Service of New Hampshire d/b/a Eversource Energy**  
**Docket No. DE 20-092**

**Date Request Received: 09/17/2020**

**Date of Response: 10/01/2020**

**Request No. STAFF 1-035**

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**Request from: New Hampshire Public Utilities Commission Staff**

**Witness: Katherine W. Peters, Mary Downes, Eric Stanley, Carol Woods**

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**Request:**

Provide the planned and actual spending per customer for 2017, 2018 and 2019 low income, residential (not including low income) and C&I by utility. Please provide the live spreadsheet including the number of customers and the total costs.

**Response:**

Please see Excel Attachment Staff 1-035 for the requested information.

Electric Utility \$/customer	Sector	2017 Plan	2017 Actual	2018 Plan	2018 Actual	2019 Plan	2019 Actual
Eversource	Low Income	\$141.14	\$119.88	\$195.43	\$209.14	\$253.10	\$306.97
	Residential	\$14.21	\$12.56	\$19.12	\$16.81	\$25.01	\$22.01
	C&I	\$142.17	\$146.73	\$187.34	\$186.22	\$232.37	\$238.99
Liberty	Low Income	\$312.73	\$281.49	\$431.94	\$257.16	\$563.09	\$546.92
	Residential	\$16.38	\$13.79	\$22.41	\$22.32	\$28.57	\$27.41
	C&I	\$208.97	\$203.77	\$277.53	\$223.45	\$346.17	\$305.48
NHEC	Low Income	\$109.81	\$108.21	\$146.67	\$137.67	\$204.51	\$216.97
	Residential	\$10.76	\$8.67	\$14.55	\$13.99	\$19.91	\$18.26
	C&I	\$65.00	\$64.63	\$80.13	\$70.21	\$107.70	\$79.50
Unitil	Low Income	\$164.49	\$118.51	\$214.89	\$201.15	\$299.91	\$312.14
	Residential	\$13.75	\$10.65	\$22.06	\$19.64	\$27.80	\$26.37
	C&I	\$163.33	\$157.14	\$166.48	\$142.37	\$238.63	\$229.62

Gas Utility \$/customer	Sector	2017 Plan	2017 Actual	2018 Plan	2018 Actual	2019 Plan	2019 Actual
Liberty	Low Income	\$195.32	\$160.49	\$237.99	\$192.39	\$256.43	\$329.38
	Residential	\$25.84	\$22.74	\$31.41	\$32.14	\$34.54	\$32.69
	C&I	\$249.93	\$166.28	\$292.74	\$204.42	\$300.20	\$259.55
Unitil	Low Income	\$238.48	\$218.71	\$323.64	\$356.53	\$349.88	\$361.87
	Residential	\$20.52	\$22.04	\$31.01	\$31.34	\$30.32	\$31.70
	C&I	\$97.27	\$90.28	\$122.81	\$145.59	\$145.39	\$145.71

Electric Utility Budget	Sector	2017 Plan	2017 Actual	2018 Plan	2018 Actual	2019 Plan	2019 Actual
Eversource	Low Income	\$ 3,450,394	\$ 2,930,672	\$ 4,611,266	\$ 4,934,976	\$ 6,015,107	\$ 7,295,396
	Residential	\$ 5,840,752	\$ 5,162,983	\$ 7,943,899	\$ 6,984,478	\$ 10,460,703	\$ 9,205,875
	C&I	\$ 10,953,109	\$ 11,304,192	\$ 14,517,940	\$ 14,431,857	\$ 18,116,857	\$ 18,632,465
Liberty	Low Income	\$ 392,168	\$ 352,987	\$ 536,898	\$ 319,646	\$ 690,348	\$ 670,522
	Residential	\$ 554,146	\$ 466,499	\$ 767,320	\$ 764,097	\$ 990,604	\$ 950,327
	C&I	\$ 1,371,690	\$ 1,337,522	\$ 1,854,712	\$ 1,493,348	\$ 2,379,917	\$ 2,100,171
NHEC	Low Income	\$ 284,308	\$ 280,148	\$ 371,085	\$ 348,316	\$ 499,416	\$ 529,830
	Residential	\$ 732,468	\$ 590,065	\$ 999,137	\$ 960,911	\$ 1,375,080	\$ 1,260,956
	C&I	\$ 672,347	\$ 668,501	\$ 812,628	\$ 712,059	\$ 1,120,387	\$ 827,033
Unitil	Low Income	\$ 538,874	\$ 388,231	\$ 707,636	\$ 662,392	\$ 980,094	\$ 1,020,067
	Residential	\$ 855,826	\$ 662,920	\$ 1,379,876	\$ 1,228,542	\$ 1,726,523	\$ 1,637,537
	C&I	\$ 2,031,293	\$ 1,954,314	\$ 2,070,168	\$ 1,770,365	\$ 2,672,168	\$ 2,571,284

Gas Utility Budget	Sector	2017 Plan	2017 Actual	2018 Plan	2018 Actual	2019 Plan	2019 Actual
Liberty	Low Income	\$ 1,005,700	\$ 826,371	\$ 1,217,300	\$ 984,077	\$ 1,310,342	\$ 1,683,152
	Residential	\$ 1,907,420	\$ 1,679,061	\$ 2,362,534	\$ 2,417,520	\$ 2,652,867	\$ 2,510,965
	C&I	\$ 3,000,600	\$ 1,996,355	\$ 3,580,741	\$ 2,500,423	\$ 3,744,684	\$ 3,237,577
Unitil	Low Income	\$ 241,100	\$ 221,117	\$ 339,500	\$ 374,000	\$ 374,026	\$ 386,836
	Residential	\$ 507,300	\$ 544,716	\$ 795,700	\$ 804,100	\$ 792,629	\$ 828,683
	C&I	\$ 669,700	\$ 621,571	\$ 862,000	\$ 1,021,900	\$ 1,021,951	\$ 1,024,220

Electric Utility Customers	Sector	2017	2018	2019
Eversource	Low Income	24,446	23,596	23,766
	Residential	411,001	415,482	418,330
	C&I	77,043	77,497	77,964
Liberty	Low Income	1,254	1,243	1,226
	Residential	33,825	34,237	34,675
	C&I	6,564	6,683	6,875
NHEC	Low Income	2,589	2,530	2,442
	Residential	68,074	68,678	69,066
	C&I	10,344	10,142	10,403
Unitil	Low Income	3,276	3,293	3,268
	Residential	62,251	62,559	62,098
	C&I	12,437	12,435	11,198

<b>Gas Utility Customers</b>	<b>Sector</b>	<b>2017</b>	<b>2018</b>	<b>2019</b>
Liberty	Low Income	5,149	5,115	5,110
	Residential	73,826	75,207	76,805
	C&I	12,006	12,232	12,474
Unitil	Low Income	1,011	1,049	1,069
	Residential	24,719	25,659	26,144
	C&I	6,885	7,019	7,029