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Sent: Thursday, November 18, 2021 5:32 PM

To: PUC: <[puc@puc.nh.gov](mailto:puc@puc.nh.gov)>

Subject: Liberty "locked in" price gouge

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Hello, i am a NH resident who received a notice from our gas provider Liberty. That the "locked in" rate was being pushed up by 20% due to the validity of gas prices. How is it alright that the increase would fall on the consumer after already sending in our form? Because last i knew, if prices were to drop we wouldn't be getting a notice saying our locked in rate dropped. We would probably be told to pound sand. Liberty created the locked in program. If prices dropped during that time, then liberty makes out on the profit. But if it rises, than liberty can just send us a notice saying never mind your locked in price is going to go up anyways. It kind of seems like a one way street. Rules for thee but not for me (liberty). Seems like this whole country is starting to implement this way of thinking and its pretty disgusting. I would greatly appreciate a response and to hold liberty accountable for the outcomes of their programs when it doesn't benefit them.

Thank you,  
Jason Lanaville