

From: jgogs@comcast.net <jgogs@comcast.net>
Sent: Friday, November 19, 2021 10:41 AM
To: PUC: <puc@puc.nh.gov>
Subject: Liberty Utilities Fixed Price Option Program.

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I am asking that you enforce the above which we signed up for a month ago at \$0 .9256 per therm. Liberty in a letter dated 11/12/22 is now saying the increase to \$1.1539 was ordered by the NHPUC. That is totally false. The increase is over 20% above what we locked in at. The whole purpose of the program is for the consumer to have an option to protect us from an increase. Changing the rules is unethical and maybe illegal.

In addition, our last Liberty bill dated 11/1/21 indicates Liberty filed a request with the PUC asking for \$1.1339 which is less than what they now say was "ordered" by the PUC. All of the info we were provided by Liberty is totally misleading and self serving.

We hope that our elected legislators can make you understand the absurdity of this situation and make the DOE, PUC and Liberty reinstitute the original program.

John

Londonderry