



March 1, 2021

**BY E-MAIL ONLY**

Debra A. Howland, Executive Director and Secretary  
New Hampshire Public Utilities Commission  
21 S. Fruit St, Suite 10  
Concord, N.H. 03301-2429

Re: IR 20-089 Investigation Into the Effects of the COVID-19  
Emergency on Utilities and Utility Customers

Dear Director Howland:

On behalf of Unitil Energy Systems, Inc. and Northern Utilities, Inc.,  
enclosed please find the updated responses to the Commission's Requests for  
Information.

Please contact me if you have any questions or concerns. Thank you for  
your attention to this matter.

Sincerely,

A handwritten signature in black ink that reads "Gary Epler".

Gary Epler  
Attorney for Unitil

Enclosures

cc: Donald Kreis, Esq., Consumer Advocate  
Service List

Gary Epler  
Chief Regulatory Counsel  
eppler@unitil.com

6 Liberty Lane West  
Hampton, NH 03842

T 603.773.6440 F 603.773.6640 [www.unitil.com](http://www.unitil.com)