



December 30, 2020

BY E-MAIL ONLY

Debra A. Howland, Executive Director and Secretary
New Hampshire Public Utilities Commission
21 S. Fruit St, Suite 10
Concord, N.H. 03301-2429

Re: IR 20-089 Investigation Into the Effects of the COVID-19
Emergency on Utilities and Utility Customers

Dear Director Howland:

On behalf of Unitil Energy Systems, Inc. and Northern Utilities, Inc.,
enclosed please find the updated responses to the Commission's Requests for
Information.

Please contact me if you have any questions or concerns. Thank you for
your attention to this matter.

Sincerely,

A handwritten signature in black ink that reads "Gary Epler".

Gary Epler
Attorney for Unitil

Enclosures

cc: Donald Kreis, Esq., Consumer Advocate
Service List

Gary Epler
Chief Regulatory Counsel
eppler@unitil.com

6 Liberty Lane West
Hampton, NH 03842

T 603.773.6440 F 603.773.6640 www.unitil.com