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**Allen M. Desbiens**  
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November 30, 2020

Debra A. Howland  
Executive Director  
New Hampshire Public Utilities Commission  
21 S. Fruit Street, Suite 10  
Concord, NH 03301

**Re: Docket No. IR 20-089 - New Hampshire Public Utilities Commission  
Investigation into Effects of the COVID-19 Emergency on Utilities and Utility  
Customers**

Dear Director Howland:

Enclosed please find Public Service Company of New Hampshire d/b/a Eversource Energy's COVID-19 status update as of October 31, 2020 in the above-referenced docket.

If you have any questions, please do not hesitate to contact me. Thank you for your assistance with this matter.

Sincerely,

A handwritten signature in black ink that reads "Allen M. Desbiens".

Allen M. Desbiens  
Senior Analyst  
Regulatory Affairs

AMD:kld  
cc: Service List