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June 23, 2020

***Via Electronic Filing***

Ms. Debra A. Howland  
Executive Director and Secretary  
New Hampshire Public Utilities Commission  
21 S. Fruit Street, Suite 10  
Concord, NH 03301

**Re: Request for Rate Adjustment for Telecommunications Relay Service,  
Docket No. DT 20-068**

Dear Ms. Howland:

Sprint Communications Company L.P. (“Sprint”) filed a Request for Rate Adjustment regarding Sprint’s provision of Telecommunications Relay Service in New Hampshire on May 6, 2020. A Prehearing Conference was held in this matter on June 19, 2020. At that Prehearing Conference, Sprint noted that 2 corrections needed to be made to the Request that was filed.

The two corrections to the Request are as follows:

First, on page 4 of the Request, under both the TRS and the CapTel sections, there is the following sentence:

Should the actual TRS (or CapTel) call volume experience a 30% or more increase or decrease from the first month after implementation of the new MRC rate, the parties will agree to negotiate in good faith to mutually agree upon revised pricing to address the change in call volume.

The following change should be made: “from the first month” to “over a twelve (12) month period.”

Thus, for both the TRS & CapTel sections, the sentence would now read:

Should the actual TRS and/or CapTel call volumes experience a 30% or more increase or decrease over a twelve (12) month period after implementation of the new MRC rate, the parties will agree to negotiate in good faith to mutually agree upon revised pricing to address the change in call volume.

The second change is to the Relay Conference Captioning (“RCC”) section in the Appendix. Specifically, on page 7, add the following two highlighted sentences:

To request RCC, the New Hampshire Relay meeting requestor visits a website and fills out a simple online form. **All RCC events must be scheduled at least two (2) business days in advance of the conference call.** After the form is submitted, the event is scheduled and the New Hampshire Relay meeting requestor can specify how transcripts are treated during and after the event. **Cancellations must be received one business day prior to the scheduled meeting/event.**

In addition, on page 10 under “RCC Pricing Conditions,” add the following two bullets:

- **All RCC events must be scheduled at least two (2) business days in advance of the conference call.**
- **Cancellations must be received one business day prior to the scheduled meeting/event.**

Pursuant to the Commission’s March 17, 2020 letter, Sprint is only filing electronically at this time and will maintain paper copies until further direction is received from the Commission. An electronic copy of this letter is being filed with the Commission via electronic mail addressed to [executive.director@puc.nh.gov](mailto:executive.director@puc.nh.gov).

Please do not hesitate to contact me if the Commission has any questions regarding this matter.

Very truly yours,



Michelle Painter

cc: Andrew Brenneman, Sprint  
Amanda Noonan, NH PUC  
Eric Wind, NH PUC