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PUBLIC UTILITIES COMMISSION
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March 17, 2020

Scott F. Eaton, Director
Administrative Rules Division
Office of Legislative Services
State House Annex, Room 219
25 Capitol Street
Concord, NH 03301

Re: Rulemaking Notice 2019-158, Conditional Approval Response
        Puc 1200, Uniform Administration of Utility Customer Relations
        NHPUC Docket No. DRM 19-156

Dear Director Eaton:

Enclosed please find the Public Utilities Commission's Conditional Approval Response, annotated to show the changes from the Final Proposal filed on January 21, 2020. The Conditional Approval Response is intended to address the conditions approved by the Joint Legislative Committee on Administrative Rules at its meeting on February 21, 2020, as described by Attorney Kim Reeve's letter dated February 26, 2020. The Conditional Approval Response was approved by unanimous vote of the Commission at a public meeting held on March 11, 2020.

The revision shown in the Conditional Approval Response is identical to that shown in the Conditional Approval Request submitted on behalf of the Commission on February 20, 2020, which was intended to address the substantive comment made by Committee staff counsel with regard to page 24 of the Final Proposal.

Upon receipt of written confirmation from your office that the Conditional Approval Response is in accordance with the conditional approval granted by the Committee, the Commission will proceed to readopt with the final amendments, the Puc 1200 rules, with a designated effective date.

Thank you for your assistance with this matter. Please let me know if you have any questions or require any additional information.

Respectfully,

Dianne Martin
Chairwoman

Enclosures
cc: Service List