

STATE OF NEW HAMPSHIRE

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February 20, 2020

Scott F. Eaton, Director
Administrative Rules Division
Office of Legislative Services
State House Annex, Room 219
25 Capitol Street
Concord, NH 03301-6312

**Re: Rulemaking Notice No. 2019-158 – Conditional Approval Request
Puc 1200 – Uniform Administration of Utility Customer Relations
N.H. Public Utilities Commission Docket No. DRM 19-156**

Dear Director Eaton:

Enclosed please find a Conditional Approval Request, annotated to indicate the revisions proposed by the Public Utilities Commission to be made to the Final Proposal filed on January 21, 2020.

The proposed revisions are intended to address the issue raised by the Office of Legislative Services' substantive comment with regard to page 24 of the Final Proposal.

The Commission respectfully requests that the Committee conditionally approve the Final Proposal with the amendment indicated in the Conditional Approval Request.

Please let me know if you have any questions or require any additional information.

Respectfully,


Dianne Martin
Chairwoman

Enclosures

(4) Sewer, Puc 700.

Puc 1203.20 Utility Reports.

(a) ~~Beginning November 1, 2005,~~ Each electric or gas utility with more than 10,000 customers shall submit electronically the following reports to the commission's consumer division:

- (1) Utility Disconnection Activity Report; and
- (2) Utility Accounts Receivable Report.

(b) Each utility shall file such reports on a monthly basis, no later than 30 calendar days following the last day of the month which is the subject of the report.

(c) The Utility Disconnection Activity Report shall include the following information for residential customers:

- (1) The title "Utility Disconnection Activity Report";
- (2) The name of the utility making the report;
- (3) The month and year represented by the information contained in the report;
- (4) The number of business days for the month representing the information contained in the report; and
- (5) The following information for each billing month:
 - a. The number of disconnection notices sent by the utility with corresponding information regarding the following:
 1. The total amount of the money owed on accounts subject to the disconnection notice sent to customers; and
 2. The total amount that is past due on such accounts;
 - b. The total number of disconnections with corresponding information regarding the following:
 1. The total amount of money owed on the accounts disconnected; and
 2. The total amount that is past due on such accounts; and
 - c. The total number of customers previously disconnected whose service was restored with corresponding information regarding the following:
 1. The number restored the same day; and
 2. The number restored the following day or thereafter.

(d) The Utility Accounts Receivable Report shall:

- (1) Be filed with the commission each month, no later than 30 days following the last day of the month which is the subject of the report; and
- (2) Include the following information regarding residential customers:

APPENDIX

RULE NUMBER	STATUTE IMPLEMENTED
Puc 1201 - 1202	RSA 363-B; 365:8, I
Puc 1203.01 - 1203.04	RSA 365:8, I
Puc 1203.05 - 1203.07	RSA 363-B; 365:8, I
Puc 1203 08 - 1203.09	RSA 365:1 & 2
Puc 1203.10 - 1204.06	RSA 363-B:1 & 2; 365:8, I
Puc 1205	RSA 363-B; 365:8, I

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