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January 21, 2020

NHPUC 31JAN20PM12:04

Scott F. Eaton, Director
Administrative Rules Division
Office of Legislative Services
State House Annex, Room 219
25 Capitol Street
Concord, NH 03301-6312

**Re: Rulemaking Notice No. 2019-158 - Final Proposal
Puc 1200 – Uniform Administration of Utility Customer Relations
N.H. Public Utilities Commission Docket No. DRM 19-156**

Dear Director Eaton:

On September 10, 2019, the Public Utilities Commission filed a rulemaking notice with respect to the readoption with amendment of Puc Chapter 1200, the Commission's administrative rules regarding the uniform administration of utility customer relations.

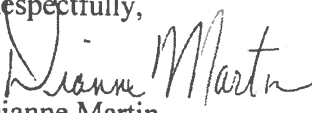
A public hearing on the Initial Proposal was held on November 7, 2019, pursuant to RSA 541-A:11, and written comments were received through November 20, 2019. On January 21, 2020, the Commission voted to adopt and establish the Final Proposal for readoption with amendments of Puc 1200.

As required by the Drafting and Procedure Manual for Rulemaking, enclosed please find one copy of each of the following:

- A completed Appendix II-G, Cover Sheet for Final Proposal;
- The established text of the final proposed rule as the "Final Proposal - Fixed Text," including the cross-reference table required by RSA 541-A:3-a, as the Appendix; and
- The established text of the final proposed rule as the "Final Proposal—Annotated Text."

Please let me know if you have any questions or require any additional information.

Respectfully,


Dianne Martin
Chairwoman

Enclosures

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