

**STATE OF NEW HAMPSHIRE
BEFORE THE
PUBLIC UTILITIES COMMISSION**

Docket No. DG 19-XXX

Liberty Utilities (EnergyNorth Natural Gas) Corp. d/b/a Liberty Utilities
Winter 2019/2020 Cost of Gas Filing for EnergyNorth's Keene Division

**DIRECT TESTIMONY
OF
DEBORAH M. GILBERTSON
AND
CATHERINE A. McNAMARA**

September 16, 2019

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1 **I. INTRODUCTION**

2 **Q. Please state your full name, business address, and positions.**

3 A. My name is Deborah M. Gilbertson. My business address is 15 Buttrick Road,
4 Londonderry, New Hampshire. My title is Senior Manager, Energy Procurement.

5 My name is Catherine A. McNamara. My business address is 15 Buttrick Road,
6 Londonderry, New Hampshire. My title is Analyst II, Rates and Regulatory Affairs.

7 **Q. By whom are you employed?**

8 A. We are employed by Liberty Utilities Service Corp. (“Liberty”), which provides services
9 to Liberty Utilities (EnergyNorth Natural Gas) Corp. d/b/a Liberty Utilities
10 (“EnergyNorth” or “the Company”) and Liberty Utilities (Granite State Electric) Corp.
11 d/b/a Liberty Utilities.

12 **Q. On whose behalf are you testifying?**

13 A. We are testifying on behalf of EnergyNorth, Keene Division.

14 **Q. Please describe your educational background, and your business and professional
15 experience.**

16 A. Ms. Gilbertson:

17 I graduated from Bentley College in Waltham, Massachusetts, in 1996 with a Bachelor of
18 Science in Management. In 1997, I was hired by Texas Ohio Gas where I was employed
19 as a Transportation Analyst. In 1999, I joined Reliant Energy, located in Burlington,
20 Massachusetts, as an Operations Analyst. From 2000 to 2003, I was employed by Smart

1 Energy as a Senior Energy Analyst. I joined Keyspan Energy Trading Services in 2004
2 as a Senior Resource Management Analyst following which I was employed by National
3 Grid from 2008 through 2011 as a Lead Analyst in the Project Management Office. In
4 2011, I was hired by Liberty as a Natural Gas Scheduler and was promoted to Manager of
5 Retail Choice in 2012. In October 2016, I was promoted to Senior Manager of Energy
6 Procurement. In this capacity, I provide gas procurement services to EnergyNorth.

7 Ms. McNamara:

8 I graduated from the University of Massachusetts, Boston, in 1993 with a Bachelor of
9 Science in Management with a concentration in Accounting. In November 2017, I joined
10 Liberty as an Analyst in Rates and Regulatory Affairs. Prior to my employment at
11 Liberty, I was employed by Eversource as a Senior Analyst in the Investment Planning
12 group from 2015 to 2017. From 2008 to 2015, I was a Supervisor in the Plant
13 Accounting department. Prior to my position in Plant Accounting, I was a Financial
14 Analyst/General Ledger System Administrator within the Accounting group from 2000 to
15 2008.

16 **Q. Have you previously testified in regulatory proceedings before the New Hampshire**
17 **Public Utilities Commission (the “Commission”)?**

18 A. Ms. Gilbertson: Yes, I have.

19 Ms. McNamara: Yes, I have.

1 **Q. What is the purpose of your testimony?**

2 A. The purpose of our testimony is to explain the Company’s proposed cost of gas rates for
3 its Keene Division for the 2019/20 winter (peak) period to be effective beginning
4 November 1, 2019. Our testimony will also address bill comparisons and other items
5 related to the winter period.

6 **II. WINTER 2019/20 COST OF GAS FACTOR**

7 **Q. What is the proposed firm winter cost of gas rate?**

8 A. The Company proposes a firm cost of gas rate of \$0.9492 per therm for the Keene
9 Division as shown on proposed Seventh Revised Page 93.

10 **Q. Please explain the calculation of the Cost of Gas rate on tariff page Proposed**
11 **Seventh Revised Page 93.**

12 A. Proposed Seventh Revised Page 93 contains the calculation of the 2019/20 Winter Period
13 Cost of Gas Rate (“COG”) and summarizes the Company's forecast of propane and
14 compressed natural gas (“CNG”) sales and propane and CNG costs. The total anticipated
15 cost of the gas sendout from November 1, 2019, through April 30, 2020, is \$1,246,677.
16 The information presented on the tariff page is supported by Schedules A through J that
17 are described later in this testimony.

18 To derive the Total Anticipated Cost of Gas, the following adjustments have been made:

- 19 1. The prior period over-collection of \$164,410 is subtracted from the anticipated
20 cost of gas sendout; and

- 1 2. Accounting Adjustments posted June 2019 through August 2019, in the amount of
2 \$9,686, are subtracted from the anticipated cost gas sendout; and
3 3. Interest of \$4,407 is credited to the anticipated cost of gas sendout. Schedule H
4 shows this forecasted interest calculation for the period May 2019 through April
5 2020. Interest is accrued using the monthly prime lending rate as reported by the
6 Federal Reserve Statistical Release of Selected Interest Rates.

7 The Non-Fixed Price Option (“Non-FPO”) cost of gas rate of \$0.9492 per therm was
8 calculated by dividing the Total Anticipated Cost of Gas of \$1,068,174 by the Projected
9 Gas Sales of 1,125,331 therms. The Fixed Price Option (“FPO”) rate of \$0.9692 per
10 therm was established by adding a \$0.02 per therm premium to the Non-FPO rate.

11 **Q. Please describe Schedule A.**

12 A. Schedule A converts the gas volumes and unit costs from gallons to therms. The
13 1,209,044 therms represent gas sendout as detailed on Schedule B, line 3, and the unit
14 cost of \$1.0347 per therm represents the weighted average cost per therm for the winter
15 period gas sendout as detailed on Schedule F, line 55.

16 **Q. What is Schedule B?**

17 A. Schedule B presents the (over)/under collection calculation for the Winter 2019/20 period
18 based on the forecasted volumes, the cost of gas, and applicable interest amounts. The
19 forecasted total sendout on line 3 is the sum of the weather normalized 2019/20 winter
20 period firm sendout and company use. The forecasted Firm Sales on line 9 represent

1 weather normalized 2019/20 winter period firm sales. The weather normalization
2 calculations for sendout and sales are found in Schedules I and J, respectively.

3 **Q. Are unaccounted-for gas volumes included in the filing?**

4 A. Unaccounted-for gas is included in the firm sendout on Schedule B, line 1, and is
5 separately displayed on line 4 of that schedule. The Company actively monitors its level
6 of unaccounted-for volumes, which amounted to 0.90% for the twelve months ended June
7 30, 2019.

8 **Q. What caused the change in the unaccounted for gas rate from the 2018/2019 winter**
9 **COG filing of 3.24% to the 2019/2020 winter COG filing of 0.90%?**

10 A. The change is due to the way customers are billed. There was previously a fixed propane
11 heat content conversion value of 0.74 therms per hundred cubic feet applied to all bills.
12 Once the Keene customers were switched to the Cogsdale billing system in January 2018,
13 the actual propane heat content conversion value began being applied to all bills. By
14 using the actual heat content conversion value, the calculated unaccounted for gas rate
15 properly reflects the unaccounted for gas. Other factors, such as leak repairs and meter
16 change outs, also reduced the amount of unaccounted for gas.

17 **Q. Please describe Schedules C, D, and E.**

18 A. Schedule C presents the calculation of the total forecasted cost of gas purchases in the
19 2019/20 winter period, segregated by Propane Purchasing Stabilization Plan (“PPSP”)
20 purchases, available storage deliveries from EnergyNorth’s Amherst facility, CNG
21 deliveries, spot purchases, and other items. Schedule D presents the structure of PPSP

1 pre-purchases for the winter period, monthly average rates for the pre-purchases, and the
2 resulting weighted average contract price for the winter period as used in Schedule C,
3 line 7. Schedule E presents the forecast of the unit cost for spot purchases as used in
4 Schedule C, lines 32-38.

5 **Q. Please describe the Propane Purchasing Stabilization Plan (PPSP).**

6 A. The PPSP, as approved in Order No. 24,617 in Docket DG 06-037, was again
7 implemented for the winter 2019/20. As shown on Schedule D, the Company pre-
8 purchased 700,000 gallons of propane between April and September at a weighted
9 average price of \$.9097 per gallon (\$.9942 per therm), inclusive of broker, pipeline,
10 Propane Education & Research Council (“PERC”), and trucking charges in effect at the
11 time of the supplier’s bid.

12 **Q. Has the pre-purchased volumes in the PPSP increased since 2018-19?**

13 A. Yes. The volume has been increased by 125,000 gallons (from 575,000 gallons to
14 700,000 gallons). The reason for the increase in PPSP volumes is that EnergyNorth
15 needed to retain one-half of the Amherst storage volumes, which were previously
16 allowed to Keene. The increased PPSP volume offsets the reduced Amherst volume
17 allocated to Keene. By increasing the PPSP contract volume, the Keene division will
18 maintain a pre-purchase hedge of approximately 60%, which is consistent with prior
19 years.

1 **Q. How was the cost of propane spot purchases determined?**

2 A. The forecasted spot market prices of propane as shown on Schedule E, Column 1, are the
3 Mont Belvieu propane futures quotations as of September 5, 2019. The forecasted
4 delivered cost of these purchases is determined by adding projected broker fees, pipeline
5 fees, PERC fees, supplier charges, and trucking charges.

6 **Q. How was the cost of CNG purchases determined?**

7 A. The CNG costs are shown in Schedule C, lines 24–28. These costs reflect the contractual
8 agreement between the Company and its supplier, Xpress Natural Gas, LLC.

9 **Q. Please describe Schedule F.**

10 A. Schedule F contains the calculation of the weighted average cost of gas in inventory for
11 each month through April 2020. The unit cost of gas sent out each month utilizes this
12 weighted average inventory cost inclusive of all PPSP purchases, spot purchases, CNG
13 deliveries, and Amherst storage withdrawals. This mix of supply purchases is itemized
14 on Schedule C (shown in gallons) and then converted to therms on Schedule F. Schedule
15 F also shows the weighted average cost of inventory in the Amherst facility. The
16 Amherst facility is re-filled each summer in advance of the winter period.

17 **Q. What is shown on Schedule G?**

18 A. Schedule G shows the over-collected balance for the prior winter 2018/19 period,
19 including interest calculated in a manner consistent with prior years. The over-collected
20 balance of \$164,410 (line 21) is shown on Schedule H, line 1, Column 1.

1 **Q. How is the information in Schedule H represented in the cost of gas calculation?**

2 A. Schedule H presents the interest calculation and adjustments on (over)/under-collected
3 balances through April 2020. The prior period over-collection plus interest of (\$3,800)
4 on that balance through October 31, 2019, plus accounting adjustments of (\$9,686) are
5 included on Schedule B, line 14, in the “Prior” column for a total of (\$177,896). The
6 forecasted monthly interest of (\$607) for the winter 2019/20 period in Column 7 is
7 included on Schedule B, line 13. The prior period over-collection plus the total interest
8 amount is also included on the tariff page.

9 **III. FIXED PRICE OPTION PROGRAM**

10 **Q. Please describe the FPO program that will be in place for the winter period.**

11 A. The Company will offer the FPO program for the upcoming winter period to provide
12 customers the opportunity to lock in their cost of gas rate. Enrollment in the program is
13 limited to 50% of forecasted winter sales, with allotments made available to both
14 residential and commercial customers on a first-come, first-served basis. The Company
15 is forecasting that 19.0% of total sales volumes will enroll in the FPO program. The 19%
16 is the five-year average FPO participation rate from winter 2014/2015 through the winter
17 of 2018/2019.

18 **Q. Will a premium be applied to the FPO rate?**

19 A. Yes. As approved in Order No. 24,516 in Docket DG 05-144, the Company has added a
20 \$0.02 per therm premium to the Non-FPO cost of gas rate to derive the FPO rate of
21 \$0.9692 per therm. The Company is not seeking an increase in the premium because

1 participation, based on prior customer behavior, is expected to remain well below the
2 50% threshold.

3 **Q. How will customers be notified of the availability of the FPO program?**

4 A. A letter will be mailed to all customers by October 1 advising them of the program, the
5 FPO rate, and the procedure to enroll.

6 **IV. COST OF GAS RATE AND BILL COMPARISONS**

7 **Q. How does the proposed Winter 2019/20 cost of gas rate compare with the previous**
8 **winter's rate?**

9 A. The proposed Non-FPO COG rate of \$0.9492 per therm is a decrease of \$0.4310 or
10 31.2% from the Winter 2018/19 beginning rate of \$1.3802 per therm. The proposed FPO
11 rate is \$0.9692 per therm, representing a decrease of \$0.4051 per therm or 29.5% from
12 last winter's fixed rate of \$1.3743.

13 **Q. What is the primary reason for the change in rates?**

14 A. The primary reason for the decrease in rates is the removal of production costs from the
15 Cost of Gas rate.

16 **Q. Has there been any impact from pipeline, PERC, or trucking fees on the COG rate?**

17 A. Yes, slightly. The pipeline tariff rate increased from \$0.2265 to \$0.2362 per gallon and
18 the trucking fee increased from \$0.0870 to \$0.0939 per gallon. Additionally, the PERC
19 fee increased from \$0.0045 to \$0.0050 per gallon.

1 **Q. What is the impact of the Winter 2019/20 COG rate on the typical residential heat**
2 **and hot water customer participating in the FPO program?**

3 A. As shown on Schedule K-1, Column 7, lines 30 and 31, the typical residential heat and
4 hot water FPO customer would experience a decrease of \$181.07 or 29.5% in the gas
5 component of their bills compared to the prior winter period. When the monthly
6 customer charge and therm delivery charge are factored into the analysis, the typical
7 customer would see a total bill decrease of \$154.37 or 16.1%, as shown on lines 33 and
8 34.

9 **Q. What is the impact of the Winter 2019/20 COG rate on the typical residential heat**
10 **and hot water customer choosing the Non-FPO program?**

11 A. As shown on Schedule K-2, Column 7, lines 30 and 31, the typical residential heat and
12 hot water Non-FPO customer is projected to see a decrease of \$220.57 or 34.2% in the
13 gas component of their bills compared to the prior winter period. When the monthly
14 customer charge and therm delivery charge are factored into the analysis, the typical
15 customer would see a total bill decrease of \$193.87 or 19.6% as shown on lines 33 and
16 34.

17 **Q. Please describe the impact of the Winter 2019/20 COG rate on the typical**
18 **commercial customer compared to the prior winter period.**

19 A. Schedule L-1 illustrates that the typical commercial FPO customer would see a \$697.18
20 or 29.5% decrease in the gas component of their bill and a 18.1% decrease in their total
21 bill. Schedule L-2 shows that the typical commercial Non-FPO customer would see

1 decreases of \$848.07 (34.2%) in the gas component of their bill and a 27.2% decrease in
2 their total bill.

3 **V. OTHER ITEMS**

4 **Q. What is the status of the CNG conversion?**

5 A. The temporary CNG facility is expected to be in-service with the initial customers
6 converted to natural gas by early October. We have not included any of the accumulated
7 facility, demand or conversion costs in this filing. We plan to work with Staff and the
8 OCA to determine the best way to begin recovering these costs and reflecting them in
9 rates.

10 **Q. Please describe how the Company will meet its 7-day on-site storage requirement.**

11 A. The Company has net storage capacity at its plant in Keene for approximately 75,000
12 gallons of propane. Additionally, EnergyNorth has approximately 129,800 gallons of
13 propane (net of heel) at the Amherst storage facility located approximately 50 miles from
14 the Keene plant. This storage facility is partially shared between the Keene Division and
15 EnergyNorth. In addition, the Company will arrange its standard trucking commitment
16 with Northern Gas Transport, Inc. for transportation from this storage facility to the
17 Keene plant. Further, the Company has contracted for CNG deliveries to provide service
18 to a small section of its system. The firm trucking arrangement coupled with onsite CNG
19 trailers are more than sufficient to meet the 7-day demand requirement for those
20 customers being served exclusively by CNG for 2019/20 peak period.

1 **Q. Does this conclude your testimony?**

2 **A. Yes, it does.**