

October 9, 2020

Debra A. Howland  
Executive Director and Secretary  
New Hampshire Public Utilities Commission  
21 South Fruit Street, Suite 10  
Concord, NH 03301

RE: LOW INCOME ELECTRIC ASSISTANCE PROGRAM  
Reporting Requirements  
Docket No. DE 19-132

Dear Secretary Howland,

As required in the May 30, 2002 NHPUC Order 23,980 and the Electric Assistance Procedures Manuals, attached are the following monthly reports for September 2020 on Eversource's Electric Assistance Program (EAP):

1. EAP System Benefits Charge (SBC) Reconciliation;
2. Number of active EAP participants and participation levels by discount tier and discount amounts per tier; and,
3. Aging comparison between EAP and other residential accounts.

A report of the actual EAP administrative costs is also provided for quarter ending September 30, 2020

On October 3, 2020, the Program Administrator was provided customer billing and payment information via File Transfer Protocol (FTP) as required by the Procedures Manuals.

For the month of September 2020, Eversource expenses were \$2,786.75 less the Net SBC Funding. The net cumulative amount remitted by the New Hampshire State Treasury for program expenditures since inception stands at \$13,323,281.99.

This report is being filed electronically with one paper copy being sent to the Commission.

Sincerely,

10/9/2020

 Theresa Washington

Theresa Washington

Signed by: janice.johnson@eversource.com

Theresa Washington  
Manager, Hardship Program and Protections

**Electric Assistance Program  
System Benefits Charge Reconciliation Report  
September 2020**

<b>Eversource</b>
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Retail Delivery KWHs		666,305,562
SBC Low Income EAP Rate	\$	0.0015
SBC Low Income EAP Billed Amount	\$	999,458.34
Interest on 10% Reserve Fund Balance <sup>(1)</sup>	\$	76.76
<b>SBC Low Income EAP Funding</b>	<b>\$</b>	<b>999,535.10</b>
EAP Costs		
Discounts Applied to Customers' Bills	\$	882,249.98
Payments to Community Action Agencies-August	\$	114,498.37
Incremental Program Expenditures	\$	-
Pre-program Arrears Recovery	\$	-
<b>Total EAP Costs</b>	<b>\$</b>	<b>996,748.35</b>
<b>SBC Low Income EAP Balance</b>	<b>\$</b>	<b>2,786.75</b>
<b>Total Amount Due to State of NH</b>	<b>\$</b>	<b>(2,786.75)</b>
Program to Date Reserve Balance	\$	372,886.38
<sup>(1)</sup> Interest on reserve at .25113%		
$\$372,886.38 * .25113\% * 30/366 = \$76.76$		

**Eversource  
Electric Assistance Program  
Number of Active EAP Participants by Discount Tier Levels and Amounts  
As of September 2020**

	<u>Number of Active Participants</u>	<u>Discount Tier*</u>	<u>% per Tier Participants To Total Participants</u>	<u>Discount Amount</u>	<u>% per Tier Discount To Total Discounts</u>
		1	0.0%	\$ -	0.0%
	6,922	2	27.7%	53,712.17	6.1%
	4,002	3	16.0%	80,965.03	9.2%
	4,435	4	17.7%	146,815.23	16.6%
	5,012	5	20.1%	232,711.16	26.4%
	<u>4,624</u>	6	<u>18.5%</u>	<u>368,046.39</u>	<u>41.7%</u>
<b>TOTAL</b>	24,995		100.0%	\$ 882,249.98	100.0%

**\*Discount Levels for Eversource:**

<u>Tier</u>	<u>Discount</u>	<u>% of Federal Poverty Guidelines</u>
2	8%	150% to 60% (NHSMI)
3	22%	126% to 149%
4	36%	101% to 125%
5	52%	75% to 100%
6	76%	Up to 75%

**EVERSOURCE**  
**Electric Assistance Program**  
**Aging Comparison Between EAP and Other Residential Customers**  
**As of September 2020**

	<u>EAP</u>		<u>Non-EAP</u>	
Average Bill (current month)	\$	75.06	\$	120.88
Average Past Due Amount	\$	456.50	\$	387.96
Total Included Accounts Receivable <sup>(1)</sup>	\$	8,521,292.97	\$	51,748,119.61
Number of Accounts <sup>(1)</sup>		25,028		417,994
Percent Past Due:	39.35%	9,849	14.34%	59,940
% Past due 30 days	29.46%	2,901	50.89%	30,504
% Past due 60 days	14.29%	1,407	14.93%	8,949
% Past due 90 days	56.25%	5,540	34.18%	20,488

<sup>(1)</sup> Includes all accounts.

**EVERSOURCE  
ELECTRIC ASSISTANCE PROGRAM  
ADMINISTRATION COSTS**

<u>ONGOING ADMINISTRATION COSTS - PSNH PY 2019</u>	<u>For the Quarter Ending September 30, 2020</u>			<u>Cumulative Costs From Oct 1, 2019 to Septmeber 30, 2020</u>		
	<u>Incremental</u>	<u>Non-Incremental</u>	<u>Total</u>	<u>Incremental</u>	<u>Non-Incremental</u>	<u>Total</u>
Information Technology	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Program Administration	\$ -	\$ 18,681.30	\$ 18,681.30	\$ -	\$ 107,588.74	\$ 107,588.74
Brochures			\$ -		\$ -	\$ -
Training	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Other	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
<b>TOTAL EAP ONGOING ADMINISTRATION COSTS</b>	<b>\$ -</b>	<b>\$ 18,681.30</b>	<b>\$ 18,681.30</b>	<b>\$ -</b>	<b>\$ 107,588.74</b>	<b>\$ 107,588.74</b>
<b>SBC REVENUES COLLECTED (including Interest on Reserve)</b>			<b>\$ 3,258,511.31</b>			<b>\$ 11,507,013.98</b>

Rate	EAP Level	EAP Discount %	Service Accounts	Usage kWh/age	Bill Noverage	Bill With E.	Bill Difference \$	Bill Difference %	Bills >750   % >750 kW
<b>Rate R</b>	<b>0.08</b>	8%	557	107	\$99.81	\$1,611.00	-\$1,511.19	-1514%	- 0%
	3	22%	522	102	\$81.83	\$827.00	-\$745.17	-911%	0 0%
	4	36%	521	101	\$69.00	\$928.00	-\$859.00	-1245%	0 0%
	5	52%	503	98	\$53.05	\$977.00	-\$923.95	-1742%	0 0%
	6	76%	631	120	\$42.55	\$1,483.00	-\$1,440.45	-3385%	0 0%
<b>Rate R Total</b>			<b>548</b>	<b>106</b>	<b>\$71.39</b>	<b>\$5,826.00</b>	<b>-\$5,754.61</b>	<b>-8061%</b>	<b>0 0%</b>
<b>Uncontrolled WH</b>	2	8%	154	26	\$24.27	\$1.00	\$23.27	96%	0 0%
	3	22%	138	24	\$18.91	\$2.00	\$16.91	89%	0 0%
	4	36%	150	26	\$16.66	\$2.00	\$14.66	88%	0 0%
	5	52%	152	26	\$12.59	\$1.00	\$11.59	92%	0 0%
	6	76%	183	31	\$7.51	\$3.00	\$4.51	60%	0 0%
<b>Uncontrolled WH Total</b>			<b>154</b>	<b>26</b>	<b>\$17.48</b>	<b>\$9.00</b>	<b>\$8.48</b>	<b>49%</b>	<b>0 0%</b>
<b>Controlled WH</b>	2	8%	261	39	\$35.55	\$0.00	\$35.55	100%	0 0%
	3	22%	137	24	\$18.96	\$0.00	\$18.96	100%	0 0%
	4	36%	64	16	\$10.17	\$0.00	\$10.17	100%	0 0%
	5	52%	152	26	\$12.48	\$0.00	\$12.48	100%	0 0%
	6	76%	215	33	\$7.98	\$0.00	\$7.98	100%	0 0%
<b>Controlled WH Total</b>			<b>185</b>	<b>30</b>	<b>\$20.97</b>	<b>\$0.00</b>	<b>\$20.97</b>	<b>100%</b>	<b>0 0%</b>
<b>HeatSmart</b>	2	8%	248	38	\$35.39	\$1.00	\$34.39	97%	0 0%
	3	22%	156	28	\$21.72	\$0.00	\$21.72	100%	0 0%
	4	36%	224	36	\$23.73	\$1.00	\$22.73	96%	0 0%
	5	52%	264	40	\$26.96	\$1.00	\$25.96	96%	0 0%
	6	76%	258	40	\$9.94	\$1.00	\$8.94	90%	0 0%
<b>HeatSmart Total</b>			<b>233</b>	<b>37</b>	<b>\$25.06</b>	<b>\$4.00</b>	<b>\$21.06</b>	<b>84%</b>	<b>0 0%</b>
<b>LCS 10/11 Hour No Switch</b>	2	8%	234	41	\$38.12	\$0.00	\$38.12	100%	0 0%
	4	36%	75	19	\$12.23	\$0.00	\$12.23	100%	0 0%
	5	52%	71	19	\$8.88	\$0.00	\$8.88	100%	0 0%
<b>LCS 10/11 Hour No Switch Total</b>			<b>126</b>	<b>26</b>	<b>\$19.18</b>	<b>\$0.00</b>	<b>\$19.18</b>	<b>100%</b>	<b>0 0%</b>
<b>Grand Total</b>			<b>506</b>	<b>97</b>	<b>\$65.64</b>	<b>\$5,839.00</b>	<b>-\$5,773.36</b>	<b>-8796%</b>	<b>0 0%</b>

2020 EAP Customers, R Only

Jan	24,600
Feb	25,258
Mar	25,174
Apr	25,318
May	25,484
Jun	25,565
Jul	25,495
Aug	25,404
Sep	25,305
<b>Avg</b>	<b>25,289</b>