

September 15, 2020

Debra A. Howland
Executive Director and Secretary
New Hampshire Public Utilities Commission
21 South Fruit Street, Suite 10
Concord, NH 03301

RE: LOW INCOME ELECTRIC ASSISTANCE PROGRAM
Reporting Requirements
Docket No. DE 19-132

Dear Secretary Howland,

As required in the May 30, 2002 NHPUC Order 23,1980 and the Electric Assistance Procedures Manuals, attached are the following monthly reports for August 2020 on Eversource's Electric Assistance Program (EAP):

1. EAP System Benefits Charge (SBC) Reconciliation;
2. Number of active EAP participants and participation levels by discount tier and discount amounts per tier; and,
3. Aging comparison between EAP and other residential accounts.

On September 2, 2020, the Program Administrator was provided customer billing and payment information via File Transfer Protocol (FTP) as required by the Procedures Manuals.

For the month of August 2020, Eversource expenses were \$24,743.50 less the Net SBC Funding. The net cumulative amount remitted by the New Hampshire State Treasury for program expenditures since inception stands at \$13,326,068.74.

This report is being filed electronically with one paper copy being sent to the Commission.

Sincerely,

9/15/2020

X Theresa Washington

Signed by: janice.johnson@eversource.com

Theresa Washington
Manager, Credit Hardship Program and Protections

**Electric Assistance Program
System Benefits Charge Reconciliation Report
August 2020**

Eversource

Retail Delivery KWHs		760,316,506
SBC Low Income EAP Rate	\$	0.0015
SBC Low Income EAP Billed Amount	\$	1,140,474.76
Interest on 10% Reserve Fund Balance ⁽¹⁾	\$	78.64
SBC Low Income EAP Funding	\$	1,140,553.40
EAP Costs		
Discounts Applied to Customers' Bills	\$	1,009,853.28
Payments to Community Action Agencies-July	\$	105,956.62
Incremental Program Expenditures	\$	-
Pre-program Arrears Recovery	\$	-
Total EAP Costs	\$	1,115,809.90
SBC Low Income EAP Balance	\$	24,743.50
Total Amount Due to State of NH	\$	(24,743.50)
Program to Date Reserve Balance	\$	372,886.38
⁽¹⁾ Interest on reserve at .24900%		
$\$372,886.38 * .24900\% * 31/366 = \78.64		

**Eversource
Electric Assistance Program
Number of Active EAP Participants by Discount Tier Levels and Amounts
As of August 2020**

	<u>Number of Active Participants</u>	<u>Discount Tier*</u>	<u>% per Tier Participants To Total Participants</u>	<u>Discount Amount</u>	<u>% per Tier Discount To Total Discounts</u>
		1	0.0%	\$ -	0.0%
	6,889	2	27.5%	61,558.44	6.1%
	4,008	3	16.0%	93,359.86	9.2%
	4,470	4	17.8%	168,980.03	16.7%
	5,058	5	20.2%	270,437.92	26.8%
	<u>4,671</u>	6	<u>18.6%</u>	<u>415,517.03</u>	<u>41.1%</u>
TOTAL	25,096		100.0%	\$ 1,009,853.28	100.0%

***Discount Levels for Eversource:**

<u>Tier</u>	<u>Discount</u>	<u>% of Federal Poverty Guidelines</u>
2	8%	150% to 60% (NHSMI)
3	22%	126% to 149%
4	36%	101% to 125%
5	52%	75% to 100%
6	76%	Up to 75%

EVERSOURCE
Electric Assistance Program
Aging Comparison Between EAP and Other Residential Customers
As of August 2020

	<u>EAP</u>		<u>Non-EAP</u>	
Average Bill (current month)	\$	96.92	\$	154.16
Average Past Due Amount	\$	433.88	\$	393.48
Total Included Accounts Receivable ⁽¹⁾	\$	8,531,969.54	\$	57,769,117.00
Number of Accounts ⁽¹⁾		25,134		417,480
Percent Past Due:	37.08%	9,320	11.92%	49,764
% Past due 30 days	26.96%	2,513	43.50%	21,647
% Past due 60 days	13.57%	1,265	16.61%	8,266
% Past due 90 days	59.47%	5,542	39.89%	19,851

⁽¹⁾ Includes all accounts.

Rate	EAP Level	EAP Discount %	Service Accounts	Average kWh/Bill	Average Bill No EAP	Average Bill With EAP	Bill Difference \$	Bill Difference %	Bills >750 kWh	% >750 kWh
Rate R	0.08	8%	724	136	\$126.87	\$2,722.00	-\$2,595.13	-2046%	-	0%
	3	22%	669	126	\$103.66	\$1,377.00	-\$1,273.34	-1229%	0	0%
	4	36%	669	126	\$89.43	\$1,553.00	-\$1,463.57	-1637%	0	0%
	5	52%	642	122	\$69.82	\$1,581.00	-\$1,511.18	-2164%	0	0%
	6	76%	801	149	\$62.25	\$2,302.00	-\$2,239.75	-3598%	0	0%
Rate R Total			703	132	\$92.91	\$9,535.00	-\$9,442.09	-10163%	0	0%
Uncontrolled WH	2	8%	148	26	\$23.62	\$1.00	\$22.62	96%	0	0%
	3	22%	132	23	\$18.24	\$2.00	\$16.24	89%	0	0%
	4	36%	145	25	\$16.12	\$2.00	\$14.12	88%	0	0%
	5	52%	142	25	\$12.04	\$3.00	\$9.04	75%	0	0%
	6	76%	178	30	\$7.41	\$4.00	\$3.41	46%	0	0%
Uncontrolled WH Total			148	26	\$16.92	\$12.00	\$4.92	29%	0	0%
Controlled WH	2	8%	254	38	\$34.74	\$0.00	\$34.74	100%	0	0%
	3	22%	134	24	\$18.72	\$0.00	\$18.72	100%	0	0%
	4	36%	84	16	\$10.20	\$0.00	\$10.20	100%	0	0%
	5	52%	140	25	\$11.86	\$0.00	\$11.86	100%	0	0%
	6	76%	177	29	\$6.93	\$0.00	\$6.93	100%	0	0%
Controlled WH Total			174	29	\$20.37	\$0.00	\$20.37	100%	0	0%
HeatSmart	2	8%	268	41	\$37.79	\$2.00	\$35.79	95%	0	0%
	3	22%	154	28	\$21.55	\$0.00	\$21.55	100%	0	0%
	4	36%	181	31	\$19.71	\$0.00	\$19.71	100%	0	0%
	5	52%	137	26	\$12.30	\$0.00	\$12.30	100%	0	0%
	6	76%	268	41	\$11.07	\$1.00	\$10.07	91%	0	0%
HeatSmart Total			202	33	\$21.75	\$3.00	\$18.75	86%	0	0%
LCS 10/11 Hour No Switch	2	8%	267	46	\$42.38	\$0.00	\$42.38	100%	0	0%
	4	36%	84	20	\$13.04	\$0.00	\$13.04	100%	0	0%
	5	52%	70	18	\$9.84	\$0.00	\$9.84	100%	0	0%
LCS 10/11 Hour No Switch Total			138	28	\$20.72	\$0.00	\$20.72	100%	0	0%
Grand Total			644	121	\$84.76	\$9,550.00	-\$9,465.24	-11168%	0	0%