

August 14, 2020

Debra A. Howland  
Executive Director and Secretary  
New Hampshire Public Utilities Commission  
21 South Fruit Street, Suite 10  
Concord, NH 03301

RE: LOW INCOME ELECTRIC ASSISTANCE PROGRAM  
Reporting Requirements  
Docket No. DE 19-132

Dear Secretary Howland,

As required in the May 30, 2002 NHPUC Order 23,980 and the Electric Assistance Procedures Manuals, attached are the following monthly reports for July 2020 on Eversource's Electric Assistance Program (EAP):

1. EAP System Benefits Charge (SBC) Reconciliation;
2. Number of active EAP participants and participation levels by discount tier and discount amounts per tier; and,
3. Aging comparison between EAP and other residential accounts.
- 4.

On August 3, 2020, the Program Administrator was provided customer billing and payment information via File Transfer Protocol (FTP) as required by the Procedures Manuals.

For the month of July 2020, Eversource expenses were \$18,423.62 below the Net SBC Funding. The net cumulative amount remitted by the New Hampshire State Treasury for program expenditures since inception stands at \$13,350,812.24.

This report is being filed electronically with one paper copy being sent to the Commission.

Sincerely,

8/14/2020

**X** Margarita Campbell

Margarita Campbell

Signed by: janice.johnson@eversource.com

Margarita Campbell  
Manager, Credit and Collections

**Electric Assistance Program  
System Benefits Charge Reconciliation Report  
July 2020**

<b>Eversource</b>
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Retail Delivery KWHs		745,552,351
SBC Low Income EAP Rate	\$	0.0015
SBC Low Income EAP Billed Amount	\$	1,118,328.53
Interest on 10% Reserve Fund Balance <sup>(1)</sup>	\$	94.28
<b>SBC Low Income EAP Funding</b>	<b>\$</b>	<b>1,118,422.81</b>
EAP Costs		
Discounts Applied to Customers' Bills	\$	1,012,950.44
Payments to Community Action Agencies-June	\$	87,048.75
Incremental Program Expenditures	\$	-
Pre-program Arrears Recovery	\$	-
<b>Total EAP Costs</b>	<b>\$</b>	<b>1,099,999.19</b>
<b>SBC Low Income EAP Balance</b>	<b>\$</b>	<b>18,423.62</b>
<b>Total Amount Due to State of NH</b>	<b>\$</b>	<b>(18,423.62)</b>
Program to Date Reserve Balance	\$	372,886.38
<sup>(1)</sup> Interest on reserve at .29850%		
\$372,886.38 * .29850% * 31/366 = \$94.28		

**Eversource  
Electric Assistance Program  
Number of Active EAP Participants by Discount Tier Levels and Amounts  
As of July 2020**

	<u>Number of Active Participants</u>	<u>Discount Tier*</u>	<u>% per Tier Participants To Total Participants</u>	<u>Discount Amount</u>	<u>% per Tier Discount To Total Discounts</u>
		1	0.0%	\$ -	0.0%
	6,899	2	27.4%	61,698.00	6.1%
	4,027	3	16.0%	93,667.94	9.2%
	4,488	4	17.8%	170,246.52	16.8%
	5,087	5	20.2%	270,459.59	26.7%
	<u>4,687</u>	6	<u>18.6%</u>	<u>416,878.39</u>	<u>41.2%</u>
<b>TOTAL</b>	25,188		100.0%	\$ 1,012,950.44	100.0%

**\*Discount Levels for Eversource:**

<u>Tier</u>	<u>Discount</u>	<u>% of Federal Poverty Guidelines</u>
2	8%	150% to 60% (NHSMI)
3	22%	126% to 149%
4	36%	101% to 125%
5	52%	75% to 100%
6	76%	Up to 75%

**EVERSOURCE**  
**Electric Assistance Program**  
**Aging Comparison Between EAP and Other Residential Customers**  
**As of July 2020**

	<u><b>EAP</b></u>		<u><b>Non-EAP</b></u>	
Average Bill (current month)	\$	94.38	\$	148.55
Average Past Due Amount	\$	405.27	\$	363.58
Total Included Accounts Receivable <sup>(1)</sup>	\$	7,972,616.86	\$	54,426,896.75
Number of Accounts <sup>(1)</sup>		25,279		417,126
Percent Past Due:	35.02%	8,853	11.40%	47,552
% Past due 30 days	24.92%	2,206	42.20%	20,067
% Past due 60 days	16.34%	1,447	18.39%	8,745
% Past due 90 days	58.74%	5,200	39.41%	18,740

<sup>(1)</sup> Includes all accounts.

Rate	EAP Level	EAP Discount %	Service Accounts	Average kWh/Bverage	Bill No E/verage	Bill With E	Bill Difference \$	Bill Difference %	Bills >750 kWh	% >750 kWh
<b>Rate R</b>	<b>0.08</b>	8%	698	131	\$122.64	\$2,566.00	-\$2,443.36	-1992%	(851,595)	-122040%
	3	22%	648	123	\$100.58	\$1,308.00	-\$1,207.42	-1200%	-410257.6249	-63345%
	4	36%	649	123	\$86.76	\$1,488.00	-\$1,401.24	-1615%	-393539.045	-60665%
	5	52%	617	118	\$66.84	\$1,512.00	-\$1,445.16	-2162%	-345052.5639	-55957%
	6	76%	771	143	\$58.84	\$2,140.00	-\$2,081.16	-3537%	-280592.5128	-36406%
<b>Rate R Total</b>			<b>678</b>	<b>128</b>	<b>\$89.49</b>	<b>\$9,014.00</b>	<b>-\$8,924.51</b>	<b>-9973%</b>	<b>-2281383.012</b>	<b>-336363%</b>
<b>Uncontrolled WH</b>	2	8%	175	29	\$27.08	\$4.00	\$23.08	85%	-2499.19297	-14277%
	3	22%	147	25	\$19.84	\$1.00	\$18.84	95%	-10537.03217	-7186%
	4	36%	164	28	\$17.82	\$1.00	\$16.82	94%	-9072.22785	-5533%
	5	52%	167	28	\$13.85	\$4.00	\$9.85	71%	-6826.123559	-4089%
	6	76%	198	33	\$8.02	\$4.00	\$4.02	50%	-3482.270032	-1758%
<b>Uncontrolled WH Total</b>			<b>170</b>	<b>29</b>	<b>\$19.00</b>	<b>\$14.00</b>	<b>\$5.00</b>	<b>26%</b>	<b>-54984.46897</b>	<b>-32351%</b>
<b>Controlled WH</b>	2	8%	281	41	\$37.64	\$0.00	\$37.64	100%	-188.18163	-67%
	3	22%	172	28	\$22.16	\$0.00	\$22.16	100%	-44.314842	-26%
	4	36%	66	16	\$10.31	\$0.00	\$10.31	100%	-10.314096	-16%
	5	52%	171	28	\$13.55	\$0.00	\$13.55	100%	-40.643694	-24%
	6	76%	287	42	\$9.97	\$0.00	\$9.97	100%	-9.970038	-3%
<b>Controlled WH Total</b>			<b>211</b>	<b>33</b>	<b>\$22.77</b>	<b>\$0.00</b>	<b>\$22.77</b>	<b>100%</b>	<b>-364.2824273</b>	<b>-173%</b>
<b>HeatSmart</b>	2	8%	276	42	\$38.49	\$2.00	\$36.49	95%	-1616.54163	-586%
	3	22%	173	30	\$23.27	\$0.00	\$23.27	100%	-581.8200375	-336%
	4	36%	217	35	\$22.32	\$1.00	\$21.32	96%	-736.6328194	-340%
	5	52%	152	27	\$13.18	\$0.00	\$13.18	100%	-448.0430784	-294%
	6	76%	273	41	\$10.37	\$1.00	\$9.37	90%	-279.9066664	-103%
<b>HeatSmart Total</b>			<b>221</b>	<b>35</b>	<b>\$22.71</b>	<b>\$4.00</b>	<b>\$18.71</b>	<b>82%</b>	<b>-3747.858682</b>	<b>-1695%</b>
<b>LCS 10/11 Hour No Switch</b>	2	8%	235	42	\$38.25	\$0.00	\$38.25	100%	-38.245918	-16%
	4	36%	85	21	\$13.13	\$0.00	\$13.13	100%	0	0%
	5	52%	77	19	\$9.31	\$0.00	\$9.31	100%	-18.6144288	-24%
<b>LCS 10/11 Hour No Switch Total</b>			<b>131</b>	<b>27</b>	<b>\$19.59</b>	<b>\$0.00</b>	<b>\$19.59</b>	<b>100%</b>	<b>-87.95157933</b>	<b>-75%</b>
<b>Grand Total</b>			<b>624</b>	<b>117</b>	<b>\$81.90</b>	<b>\$9,032.00</b>	<b>-\$8,950.10</b>	<b>-10927%</b>	<b>-2340669.227</b>	<b>-375279%</b>

**2020 EAP Customers, R Only**

Jan	24,600
Feb	25,258
Mar	25,174
Apr	25,318
May	25,484
Jun	25,565
Jul	25,495
<b>Avg</b>	<b>25,271</b>