

June 11, 2020

Debra A. Howland
Executive Director and Secretary
New Hampshire Public Utilities Commission
21 South Fruit Street, Suite 10
Concord, NH 03301

RE: LOW INCOME ELECTRIC ASSISTANCE PROGRAM
Reporting Requirements
Docket No. DE 19-132

Dear Secretary Howland,

As required in the May 30, 2002 NHPUC Order 23,980 and the Electric Assistance Procedures Manuals, attached are the following monthly reports for May 2020 on Eversource's Electric Assistance Program (EAP):

1. EAP System Benefits Charge (SBC) Reconciliation;
2. Number of active EAP participants and participation levels by discount tier and discount amounts per tier; and,
3. Aging comparison between EAP and other residential accounts.

On June 3, 2020 the Program Administrator was provided customer billing and payment information via File Transfer Protocol (FTP) as required by the Procedures Manuals.

For the month of May 2020, Eversource expenses were \$142,774.04 above the Net SBC Funding. The net cumulative amount remitted by the New Hampshire State Treasury for program expenditures since inception stands at \$13,261,970.33.

This report is being filed electronically with one paper copy being sent to the Commission.

Sincerely,

6/11/2020

X Margarita Campbell

Margarita Campbell

Signed by: janice.johnson@eversource.com

Margarita Campbell
Manager, Credit and Collections



PO Box 330
Manchester, NH 03105-0330

**Electric Assistance Program
System Benefits Charge Reconciliation Report
MAY 2020**

Eversource

Retail Delivery KWHs		562,796,867
SBC Low Income EAP Rate	\$	0.0015
SBC Low Income EAP Billed Amount	\$	844,195.30
Interest on 10% Reserve Fund Balance ⁽¹⁾	\$	170.83
SBC Low Income EAP Funding	\$	844,366.13
EAP Costs		
Discounts Applied to Customers' Bills	\$	883,827.55
Payments to Community Action Agencies-April	\$	103,312.62
Incremental Program Expenditures	\$	-
Pre-program Arrears Recovery	\$	-
Total EAP Costs	\$	987,140.17
SBC Low Income EAP Balance	\$	(142,774.04)
Total Amount Due to State of NH	\$	142,774.04
Program to Date Reserve Balance	\$	372,886.38
⁽¹⁾ Interest on reserve at .54088%		
$\$372,886.38 * .54088\% * 31/366 = \170.83		

**Eversource
Electric Assistance Program
Number of Active EAP Participants by Discount Tier Levels and Amounts
As of MAY 2020**

	<u>Number of Active Participants</u>	<u>Discount Tier*</u>	<u>% per Tier Participants To Total Participants</u>	<u>Discount Amount</u>	<u>% per Tier Discount To Total Discounts</u>
		1	0.0%	\$ -	0.0%
	6,855	2	27.0%	53,860.53	6.1%
	4,071	3	16.0%	82,642.67	9.4%
	4,518	4	17.8%	149,473.10	16.9%
	5,168	5	20.4%	236,032.34	26.7%
	<u>4,757</u>	6	<u>18.8%</u>	<u>361,818.91</u>	<u>40.9%</u>
TOTAL	25,369		100.0%	\$ 883,827.55	100.0%

***Discount Levels for Eversource:**

<u>Tier</u>	<u>Discount</u>	<u>% of Federal Poverty Guidelines</u>
2	8%	150% to 60% (NHSMI)
3	22%	126% to 149%
4	36%	101% to 125%
5	52%	75% to 100%
6	76%	Up to 75%

EVERSOURCE
Electric Assistance Program
Aging Comparison Between EAP and Other Residential Customers
As of MAY 2020

	<u>EAP</u>		<u>Non-EAP</u>	
Average Bill (current month)	\$	73.98	\$	111.57
Average Past Due Amount	\$	371.45	\$	331.61
Total Included Accounts Receivable ⁽¹⁾				
Number of Accounts ⁽¹⁾		25,387		415,732
Percent Past Due:	34.29%	8,705	11.57%	48,100
% Past due 30 days	25.77%	2,243	40.02%	19,250
% Past due 60 days	19.22%	1,673	21.23%	10,212
% Past due 90 days	55.01%	4,789	38.75%	18,639

⁽¹⁾ Includes all accounts.

Rate	EAP Level	EAP Discount %	Service Accounts
Rate R	2	8%	6,859
	3	22%	4,099
	4	36%	4,544
	5	52%	5,219
	6	76%	4,763
Rate R Total			25,484
Uncontrolled WH	2	8%	918
	3	22%	535
	4	36%	518
	5	52%	502
	6	76%	435
Uncontrolled WH Total			2,908
Controlled WH	2	8%	6
	3	22%	3
	4	36%	2
	5	52%	4
	6	76%	2
Controlled WH Total			17
HeatSmart	2	8%	41
	3	22%	27
	4	36%	33
	5	52%	34
	6	76%	26
HeatSmart Total			161
LCS 10/11 Hour No Switch	2	8%	2
	4	36%	1
	5	52%	3
LCS 10/11 Hour No Switch Total			6
Grand Total			28,576

Average kWh/Bill	Average Bill No EAP	Average Bill With EAP	Bill Difference \$
537	\$104.16	\$96.80	\$7.37
495	\$97.00	\$77.90	\$19.11
501	\$98.00	\$66.82	\$31.18
472	\$93.18	\$50.08	\$43.10
576	\$110.72	\$38.60	\$72.12
518	\$100.89	\$67.97	\$32.92
232	\$37.39	\$34.43	\$2.96
198	\$32.68	\$25.52	\$7.16
221	\$35.89	\$23.03	\$12.85
216	\$35.12	\$16.88	\$18.24
270	\$42.72	\$10.91	\$31.81
227	\$36.66	\$24.21	\$12.45
334	\$46.97	\$43.21	\$3.76
217	\$33.55	\$26.17	\$7.38
86	\$18.47	\$11.82	\$6.65
226	\$34.55	\$16.59	\$17.97
299	\$42.98	\$10.32	\$32.66
254	\$37.86	\$26.38	\$11.48
833	\$105.80	\$99.43	\$6.37
533	\$71.25	\$56.16	\$15.09
655	\$85.30	\$58.42	\$26.87
517	\$69.41	\$35.52	\$33.89
829	\$105.31	\$47.58	\$57.73
679	\$88.04	\$61.90	\$26.14
311	\$52.17	\$48.00	\$4.17
87	\$20.79	\$13.31	\$7.49
146	\$29.03	\$13.93	\$15.10
191	\$35.37	\$25.18	\$10.19
489	\$94.23	\$63.44	\$30.78

Bill Difference %	Bills >750 kWh	% >750 kWh
7%	1385	20%
20%	710	17%
32%	837	18%
46%	878	17%
65%	1181	25%
33%	4991	20%
8%	11	1%
22%	3	1%
36%	8	2%
52%	1	0%
74%	13	3%
34%	36	1%
8%	0	0%
22%	0	0%
36%	0	0%
52%	0	0%
76%	0	0%
30%	0	0%
6%	20	49%
21%	4	15%
32%	6	18%
49%	5	15%
55%	12	46%
30%	47	29%
8%	0	0%
36%	0	0%
52%	0	0%
29%	0	0%
33%	5074	18%